MHHS PROGRAMME
Industry-led, Elexon facilitated

Programme Steering Group #44
07 May 2025

Version 1.2

MHHS-DEL3684

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 *5 mins*	1
2	Headline Report and Actions	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 *5 mins*	3
3	Ofgem Update	Verbal update on meeting with Secretary of State and PP Directions	Information	Ofgem (Jenny Boothe)	*10:10-10:20* *10 mins*	5
4	Readiness for Go-Live	Update on Readiness for Go-Live	Information	Programme (Keith Clark, Lewis Hall & Will Rosson)	10:20-10:40 *20 mins*	6
5	Programme Update - SIT	Updates from the Programme on SIT	Information	Programme (Keith Clark)	10:40-10:50 *10 mins*	16
6	Non-SIT LDSO QT Update	Update on non-SIT LDSO QT	Information	Programme (Nic Farley)	10:50-10:55 *5 mins*	22
7	Migration Update	Update on Migration	Information	Programme (Warren Fulton)	10:55-11:00 *5 mins*	24
8	Elexon Readiness for Go-Live	• Service Management Update • Business Readiness Update	Information	Helix	11:00-11:30 *30 mins*	27
9	Delivery Dashboards	Questions from PSG members on delivery dashboard content	Information	Chair	11:30-11:50 *20 mins*	57
10	Summary and Next Steps	Summarise actions and decisions, and look ahead to next meeting	Information	Chair & Secretariat	11:50-11:55 *5 mins*	86

Headline Report and Actions

DECISION: Approve minutes and review actions

Chair & Secretariat

10 mins

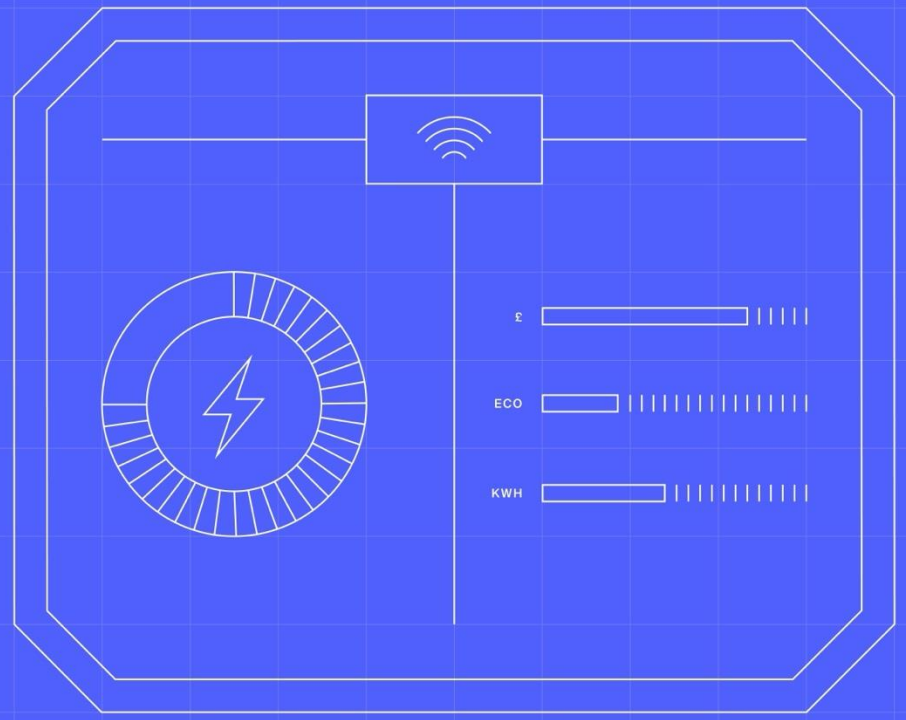
Document Classification: Public

Headline Report and Actions

1. Approval of PSG 02 April 2025 Headline Report
2. Review of actions:

Ref	Action	Owner	Due	Latest Update
PSG43-01	Programme to raise a formal risk to M10 around the potential delays in PP Qualification due to delays in approving QADs due to process inefficiencies and additional information requests.	PMO	07/05/2025	RECOMMEND CLOSED: A formal risk was raised, R1087.
PSG43-02	Communication about the Helix Service Management Consultation, due out 07 April 2025, to be published in the Clock on 02 April 2025	Programme	02/04/2025	RECOMMEND CLOSED: This was published in the Clock on 02 April 2025.
PSG42-01	Helix will share a communication with industry outlining the Settlement Analysis Model and any other key information related to the model. Communications will be mirrored through MHHS Programme (e.g. The Clock)	Helix / Programme	02/04/2025	RECOMMEND CLOSED: Communication was shared in the Clock on 02 April 2025 and the model is available via the Elexon website.
PSG42-02	Constituency Representatives will review the Settlement Analysis model and its outputs to identify any further requirements they would like to bring back to PSG for Helix consideration.	PSG Reps	02/04/2025	RECOMMEND CLOSED: PSG constituency reps have had an opportunity to review the Settlement Analysis Model.
PSG42-04	Helix to report to PSG with an update on: the Service Management delivery plan; progress against that plan: progress on inter-helpdesk process definition; and the development and execution of an engagement plan .	Helix	02/04/2025	ONGOING: Helix have presented on progress at PSG 02 April 2025, and will present a further agenda item at 07 May 2025.
PSG41-03	Review and update the M10 Acceptance Criteria, specifically Criterion 4 on slide 15, to clarify the confirmation process for suppliers and contracted agents' qualifications, including the commercial arrangement between the two parties.	Programme	05/03/2025	RECOMMEND CLOSED: The M10 Acceptance Criteria has been updated appropriately following feedback received from the PPIR.

Ofgem Update



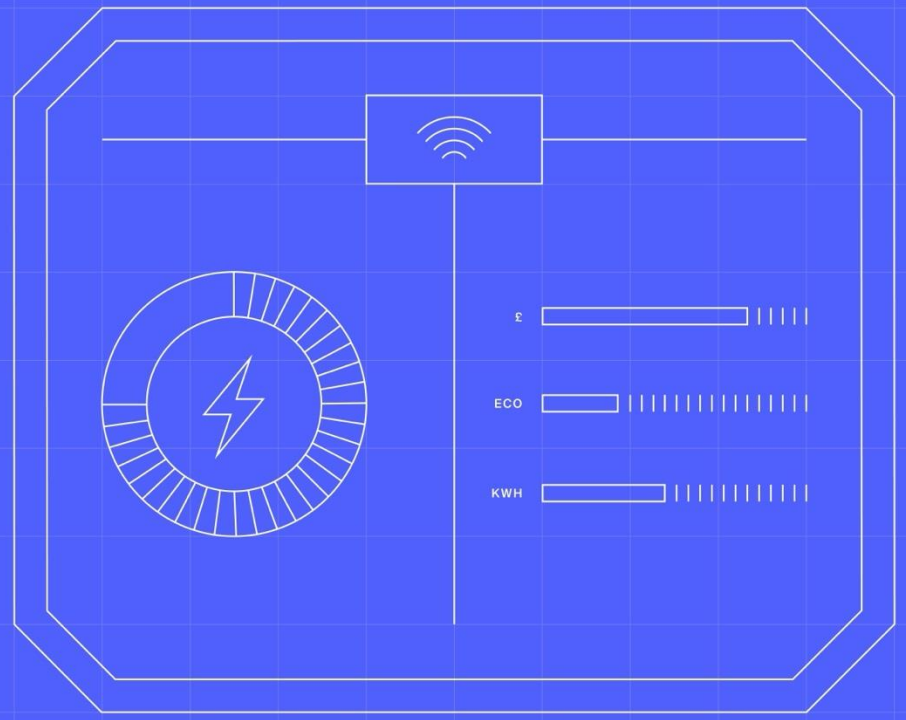
Information: Verbal update on meeting with the Secretary of State and PP Directions

Ofgem (Jenny Boothe)

10 mins

Document Classification: Public

Readiness for Go-Live



INFORMATION:
Update on Readiness for Go-Live

Programme (Keith Clark, Lewis Hall & Will Rosson)

20 mins

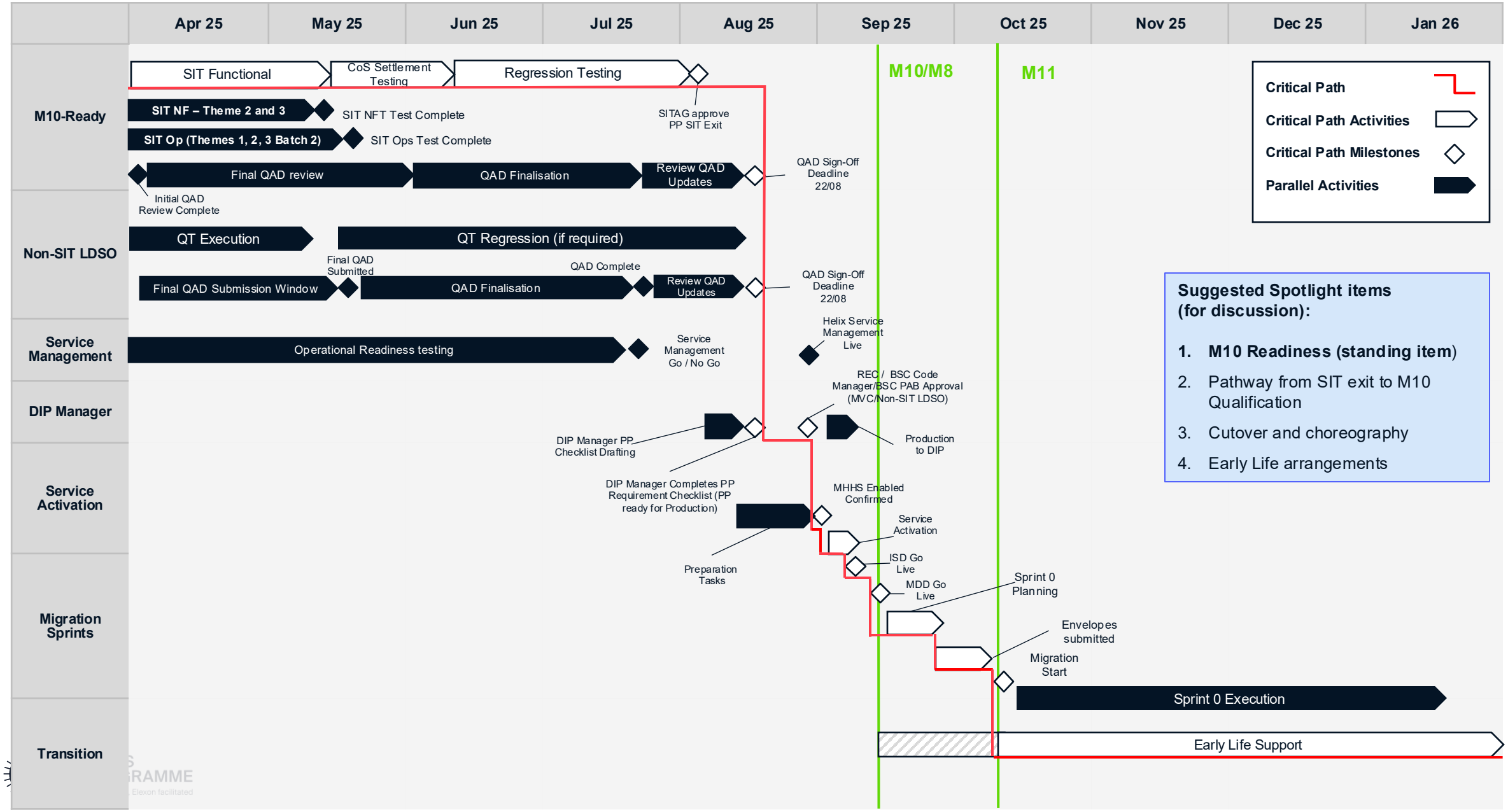
Document Classification: Public

Programme Status (By Workstream)

Workstream RAG definitions		
On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Workstream	Last month	This month	Next Month	Commentary on status and path to green
Design Management				• Change Freeze in place until M10, with only changes critical to Go Live being allowable. • Interim Releases – there are currently no interim releases planned. • Knowledge transfer engagement with Elexon has started but remains slow and the lack of a detailed plan has been escalated. Risks have been raised regarding the lack of planning and consequently uncertainty about the availability of suitably-knowledgeable and experienced resources being available at M10.
SIT				• SIT Functional / Migration: all 8 cohorts expected to exit Cycle 3 on time. SIT-A settlement testing prepared. Regression core pack under final consultation (Green) • SIT Non-Functional Themes 1 & 3 complete, Theme 2 started with some initial smoke testing / testing issues and delays but not on critical path (Amber). • SIT Operational (Themes 1, 2 and 3 B2) started with some script issues but not on critical path. May be affected by any SIT Non-Functional delays (Amber). • SIT Operational (Theme 3 B1, Service Management) incomplete in Feb. Further Elexon-driven SM process development and testing required before M10 (Red).
Data				• SIT Regression and CoS Settlement data load for DCC and St Clements on target for 28-Apr-25 to 09-May-25. • SIT Regression and CoS Settlement for Participants – on target to commence on 05-May-25 to 16-May-25 (with a request for early completion by Participants).
Code Drafting				• M8 Code activities are on track for code to be update to reflect the Design at M8. • The fast-track process for change pre-M8 (and post-M8) progressing but needs confirming statement from Code Panels.
Non-SIT LDSO Qualification				• Non-SIT LDSO Qualification Testing Workstream has moved back to Green RAG status from Amber RAG status. • The change in RAG status is due to the 1 LDSO who was considered at being at risk of not completing their Qualification Testing (QT) within the QT window as made sufficient progress they are no longer at risk and are on track to complete within the window. • All Non-SIT LDSO are on track to complete testing within the window.
Supplier & Agent Qualification				• Process and technical improvements to the QAD portal implemented (tracked via QWG). • Engagement session held with BSC PAB on work-off plans. • DIP Onboarding Webinars set up for Qualification Waves.
Transition				• The Early Life Support Model is due to be baselined on 29-April-25. • Central Party, Code Body and Participant Cutover Plan requests have been issued with a number of workshops taking place. Central Party plans are due back by 16-May-25 and PP plans are due back at the end of May. • Discussion about the IRG continues through the TORWG and the TORs for the group are due to be published and consulted on.
Migration				• Framework – Final Consultation – no objections raised at the Assurance meeting, On track for Framework baseline at MCAG on 29-Apr-25. • Migration Schedule - the next Supplier Schedule Submission exercise is on track for 30-Apr-25 to 20-Jun-25. • MCC readiness (tech) – the MCC Portal is on track for Go-Live on 30-Apr-25 for the Supplier Submission exercise and Dress Rehearsal 1. Webinar completed with industry on 23-Apr-25. • MCC readiness (people and process) – recruitment underway. Level 2/3 process definition underway. • M15 incentive is being considered by BSC Panel.

Critical Path POAP



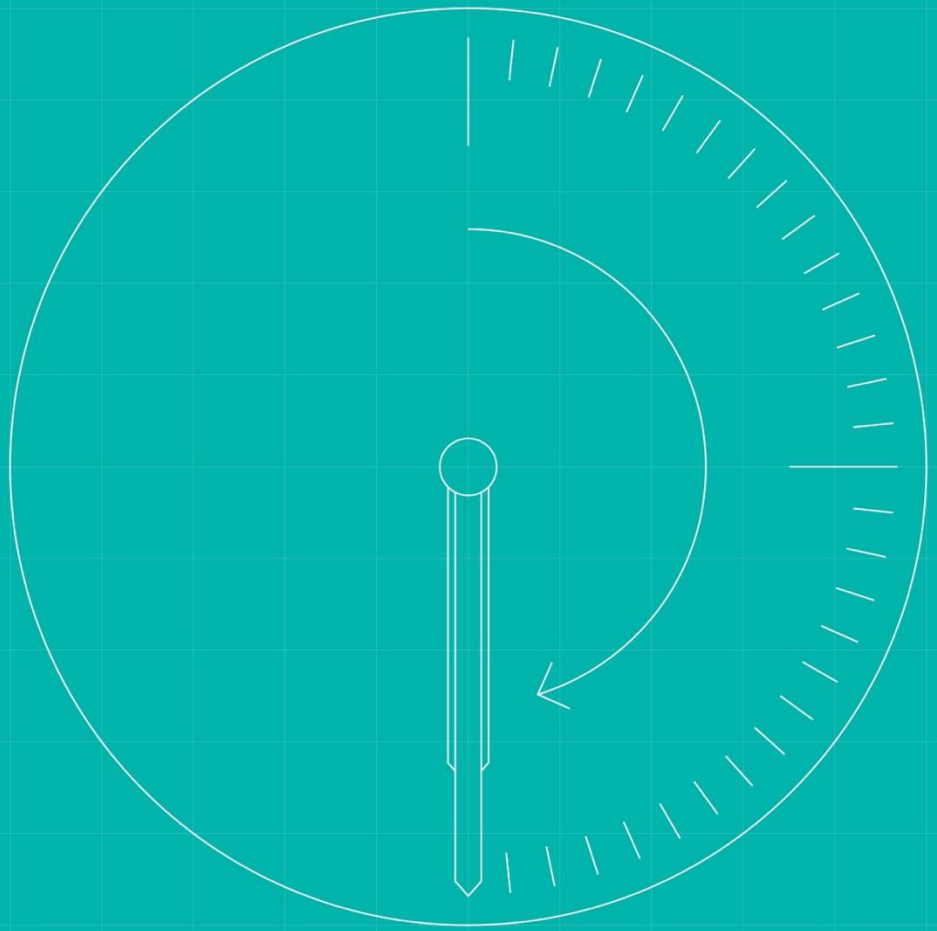
Parties' Readiness for M10

Workstream RAG definitions		
On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Party	Status	Path to Green (or to actions to maintain Green)	Last Month	This Month	Next Month
Elexon – Helix	• There is a lack of visible approach and plan to demonstrate organisational readiness to support systems in live. More information required on recruitment, onboarding and knowledge transfer from Programme to Elexon ahead of M10. • An initial timeline for additional Operational Readiness Testing (ORT) has been set out which will address SIT Operational work-off actions, but this is still to be agreed. Scope and Approach of testing is out for consultation but needs refinement. Industry participation requirements have not yet been finalised. • Service Management processes require further development and this needs to be finalised to feed into ORT testing. • Settlement Assurance Testing (SAT) is behind schedule and indicates an increased risk of code changes post-SIT. • Concerns regarding data readiness (ISD) remain and need to be clarified as part of cutover planning.	• Agree process and SLAs for inter-service desk processes with industry and the Programme. • Close out actions to allow SIT Operational testing to be completed; define and agree scope and timings of additional service management testing (ORT) with Programme and industry. • Recover major delays in Settlement Assurance Testing ahead of programme SIT regression. • Continued reporting at GLIG and PSG on progress until workstream is deemed back on track. • Agree and execute Design Knowledge Transfer Plan and Elexon Operating Model needed to support operations after M10. • Codification of Service Management to be agreed with Ofgem / Code Bodies and Mod raised. • Robust integrated plan required to be embedded into Programme Plan. • Generally, identify contingency plans for dealing with possible material issues at M10.			
Elexon – DIP Manager	• Defining post Go-live processes, roles and responsibilities and involvement in service management processes • Complete knowledge transfer and recruitment activities ahead of M10.	• Publish clear roles and responsibilities of DIP Manager, setting out clear structure for accountability. • Increase presence and engagement of DIP Manager within key governance forums in build up to M10.			
Elexon – DIP Service Provider	• Supporting Programme in SIT execution. • Developing detailed cutover planning activities. • Support for greater definition of Service Management arrangements.	• DIP SP has a dependency on DIP Manager and Elexon readiness, to set out the DIP SP role in Service Management processes and required resources. • Clearly understand ELS model and role in hypercare. • Clearly understand role in cutover at M10.			
Elexon – BSCCo	• Refining QAD submission process following initial submission round to streamline process. • Setting out journey for SIT participants through QAD submission into PAB approval.	• Agree and implement plan to manage volume of QAD submissions and PAB qualification from SIT volunteer parties and LDSOs – and resolve QAD submission process issues.			
RECCo – REC	• Refining QAD submission process following initial submission round to streamline process. • Setting out journey for SIT participants through QAD submission into PAB approval.	• Agree and implement plan to manage volume of QAD submissions and PAB qualification from SIT volunteer parties and LDSOs – and resolve QAD submission process issues.			
RECCo – EES	• Supporting Programme in SIT execution.	• Ongoing SIT participation.			
DCC	• Delivery programmes complete for smart metering and CSS with capacity upgrade on target. • Supporting SIT and resolving issues to support MHHS Programme.	• Agree mechanism to share issue / change information with Elexon Service Management. • Conclude SMETS1 FOC issue with agreed implementation plan.			
ElectraLink	• MHHS changes deployed and supporting Programme, including in SIT.				
LDSOs	• SIT on track to complete in line with current timelines, including 2 LDSOs involved in SIT. • Non-SIT LDSO testing is now on track to complete by 16-May-25. • Escalation regarding slow progress of one iDNO and recovery plan in place has been delivered against – status of this issue has returned to Green.	• LDSOs' dependency on Elexon Service Management arrangements to ensure that LDSOs' own operational readiness can be clearly planned and completed in that area. • Ongoing discussions with Code Bodies to exit the 2 SIT DNOs early from SIT to enable LDSOs to qualify in a staggered way before M10.			
SIT Volunteers	• Currently expect all 8 cohorts to complete Cycle 3 and stay on course through SIT-A settlement testing and SIT regression.	• For parties aiming to join M10-Ready or M11-Ready groups, conduct and exit SIT regression early and provide QAD submissions to enable timely qualification per proposed pathways.			

Document Classification: Public

Programme Spotlights



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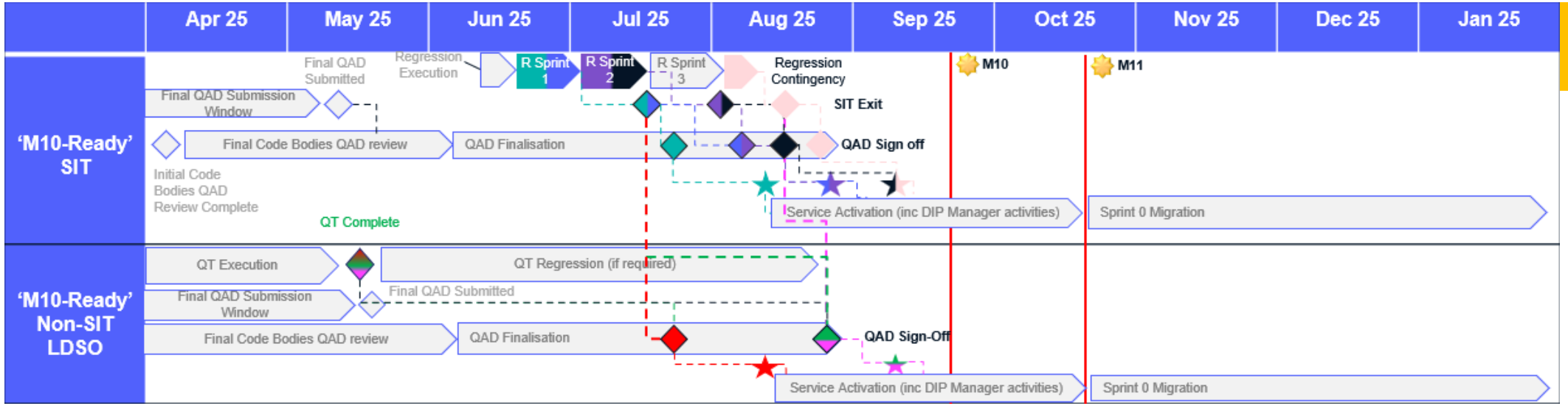
Programme Spotlight 1 - Pathways from SIT Exit to M10 Qualification



Key Discussion Points

- Programme's proposal to replace the MVC / non-MVC terminology with 'M10-Ready', 'M11-Ready' and 'not M11-Ready', to reflect the reality of Qualification journeys PPs may take
- Work ongoing to identify different pathways to Qualification for 'M10-Ready' PPs
- Work Determining long term ownership of work due to cross party impacts and dependencies.
- How PPs are engaged and updated, through working groups and bilaterals

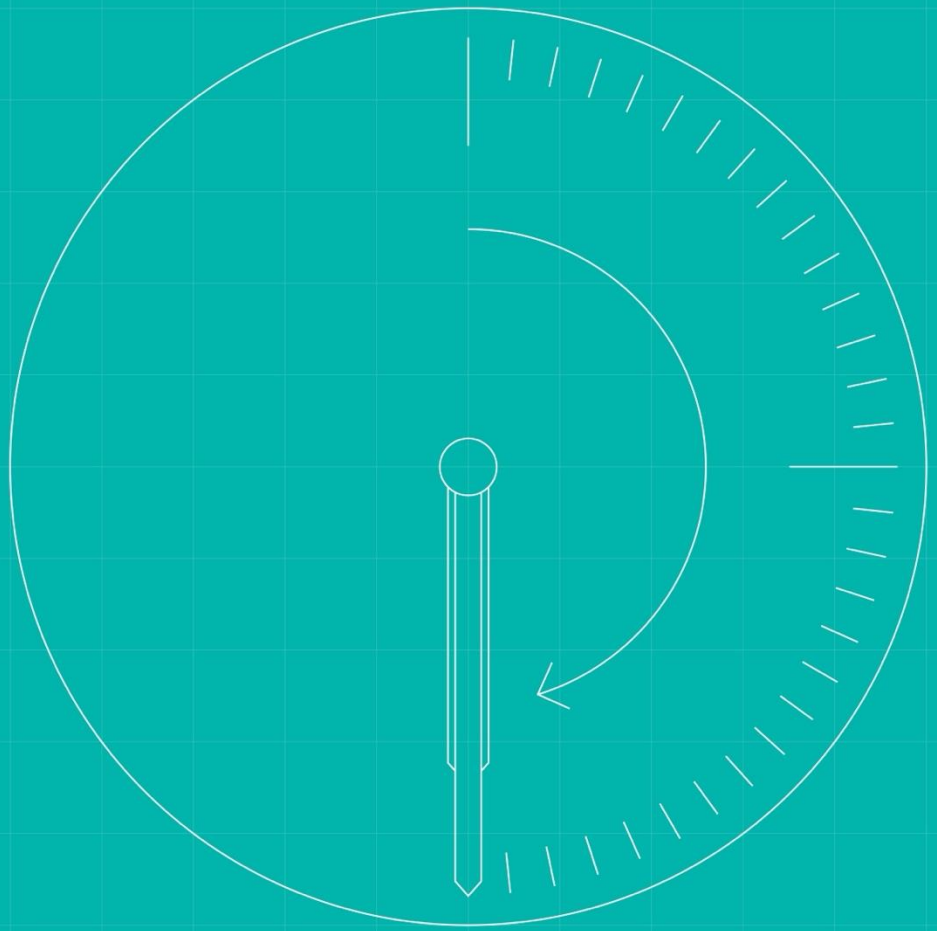
Challenges (related to critical delivery path or party readiness)

- The risk too many PPs attempt to qualify through BSC PAB on 10-Sep-25, constraining BSC Qualification, Code Bodies, Qualification and DIP teams' capacity **(R276).**
- Providing clarity to BSC Qualification Team on the volume of PPs attending each PAB ahead of M10 & M11 so the ensure they have the required capacity to support PPs through each PAB **(R1090).**
- Establishing collaborative WoW and ownership between appropriate teams that ensure M10-Ready PPs are ready to Qualify for M10 (e.g. Code Bodies, SIT, PAB, LDP, SRO).
- Ensuring PPs understand there are multiple pathways to M10 and M11 and are supported to plan to meet them.
- QAD process inefficiencies or additional information requests delay PPs attending target BSC PAB dates. (**R1087**).

Path to Green

- Showing what different pathways to M10 look like and support PPs to access them.
- Engage PPs to understand which pathways (and BSC PAB) they intend to take and inform BSC Qualification Team team so they can plan capacity requirements.
- Continue ongoing engagement between Programme and PAB team on insights and updates on pathways and detail of individual submissions.
- Continue ongoing discussions between Code Bodes, SIT, SRO teams to determine appropriate ways of working and ownership.
- Engage PPs through multiple working groups and following formal governance processes (GLIG, SITAG, QAG).

M10 Acceptance Criteria



Programme Spotlight 2 - M10 Acceptance Criteria (1 of 3)

#	Workstream	Criterion	Evidence	Owners	RAG	Path to Green
1	Testing	End of SIT MVC testing	T1-TE-2000 (SIT Minimum Viable Cohort Complete (SIT Minimum Viable Cohort Test Exit Report Approved)) complete and approved.	All SIT Participants	In Progress - On Track	
2	Testing	IPA M10 Assurance Report developed and agreed	IPA have undertaken assurance all necessary assurance activities ahead of M10 decision making. Findings have been developed and shared with the Programme.	IPA	In Progress - On Track	
3	Qualification	Non-SIT LDSO Qualification Testing complete	T3-QU-0010 complete and approved by QAG.	LDSOs only	In Progress - On Track	
4	Qualification	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements	Confirmation from Code Bodies that at least 1 supplier, and the necessary contracted agents needed to support each market role, have been qualified to enter the market under new MHHS arrangements.	SIT Participants, Code Bodies	In Progress - On Track	
5	Qualification	All LDSOs qualified	T2-QU-0500 approved at QAG - all LDSOs approved for qualification by BSC PAB and REC Manager.	LDSOs, Code Bodies	In Progress - On Track	
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	In Progress - On Track	
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	Not Started	
8	Data	ISD fully populated by Elexon	Confirmation from Elexon that all ISD data has been fully populated as part of cutover to M10.	Elexon	In Progress - On Track	
9	Code	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8	T2-RE-0600 approved by Ofgem and SCR powers enacted (M7) and code changes approved ahead of M8.	Ofgem	Complete	
10	Migration	Migration Schedule approved	Migration Schedule approved at PSG.	Programme	In Progress - On Track	
11	Migration	Migration Framework approved	Migration Framework approved at MCAG.	Programme	In Progress - On Track	
12	Migration	Migration Control Centre (MCC) delegation of authority approved	MCC DoA agreed with MCAG.	Programme	In Progress - On Track	

Key RAID Items / Escalations

R809: There is a risk that LDSOs will not be ready to qualify by M10 (reducing)

R1089: There is a risk that LDSO's may not be operationally ready to meet ELS and post Go-Live requirements (reducing)

Programme Spotlight 2 - M10 Acceptance Criteria (2 of 3)

No.	Workstream	Criterion	Evidence	Owners	RAG	Path to Green
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	In Progress - At Risk	SRO proposing BSC Panel raise a Mod for M15 incentive.
14	Migration	MCC tested and ready to operate	LDP assurance of MCC readiness for managing migration.	Programme	In Progress - On Track	
15	Transition	Service Delivery Operating Model in place	Risk-based assurance of Programme Participants M10 operational readiness complete and outputs shared with Programme.	LDP	In Progress - Off Track	Implement recovery plan for required service management model and additional testing
16	Transition	Service Delivery Operating Model in place (Self-Certification)	LDSOs and Central Parties have self-certified that their service management operating models are in place and ready.	LDSOs, Central Parties	In Progress - Off Track	Helix recovery plan in place to give industry information needed to implement own requirements
17	Transition	Early Life Support Model defined	T3-MI-0033 complete and approved by MCAG.	Programme	In Progress - On Track	
18	Transition	Early Life Support Model arrangements in place and operational	Risk-based assurance of Programme Participants ELS arrangements by LDP and outputs shared with Programme.	All SIT Participants	In Progress - On Track	
19	Transition	Early Life Support Model arrangements in place and operational (Self-Certification)	LDSOs and Central Parties have self-certified that early life support models across people and process are in place and ready.	LDSOs, Central Parties	In Progress - On Track	
20	Transition	M10/M11 Cutover Plan in place	SRO assurance that approved cutover plan is in place and ready to operate.	Programme	In Progress - On Track	
21	Transition	Central Programme Party Cutover Plans in place	Risk-based assurance of Programme Participants M10 readiness complete by LDP and outputs shared with Programme.	Central Programme Parties	In Progress - On Track	
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	In Progress - On Track	
23	Transition	Service activation complete to DIP Production environment for Central Parties and LDSOs	All connectivity proving and DIP onboarding activities have completed in preparation for cutover to commence. DIP operational and participants onboarded.	All SIT Participants	In Progress - On Track	
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	In Progress - On Track	

Key RAID Items / Escalations

I213: There is an issue regarding Central Parties M10 readiness, with regards to scope, plan and providing confidence to industry.

I214: There is an issue that Service Management activity may not be defined and completed ahead of M10

R1046: There is a risk that not all PPs, who are required to meet M10 acceptance criteria, will be ready for go live by M10/M11 (note i213, which relates to central parties)

I199: There is an issue that the Service Operating Manual has not met MHHSP (and potentially PPs) expectations and is not reflective of the Enduring Service Manual.

I223: There is an issue that Elexon may not have a robust Triage team stood up to manage the volume and complexity of incidents that may crop up during ELS

Programme Spotlight 2 - M10 Acceptance Criteria (3 of 3)

No.	Workstream	Criterion	Evidence	Owners	RAG	Path to Green
25	Planning	M10 Risk Assessment undertaken	A review of disparate work off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	In Progress - On Track	
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	In Progress - Off Track	Complete Training Needs Analysis, delivery of Design Knowledge Transfer Plan and ensure skills and capabilities in position for M10 (across all key business and operational functions)
27	Planning	M10 Work off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work off plan.	LDP	In Progress - At Risk	Ensure recovery activities for operational and business readiness are delivered
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	The qualification processes have been demonstrated as part of the M10 qualification to be suitable and scaleable to support qualification at scale needed beyond M10. BSC PAB has acknowledged and accepted their role and responsibilities in supporting the Qualification timelines and activities set out by the Code Bodies in the Qualification Approach and Plan. Risk based assurance is undertaken by the Programme and confirms Programme Qualification processes are understood and accepted by BSC PAB.	LDP Code Bodies BSC PAB	In Progress - On Track	
29	Operational Readiness	Programme Governance updated to reflect required changes to support Programme delivery post-M10.	A review of the Governance Framework and structure has been completed by the Programme and proposed changes necessary to support delivery of the Programme after M10 has been set out and agreed at PSG.	Programme	In Progress - On Track	
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	In Progress - At Risk	Tracking of legacy changes and PPs' progress in place and operational, including any high risk areas being identified through assurance and reporting.
31	Migration	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.	Settlement performance thresholds have been set out and agreed by all staekholders, reporting mechanisms have been defined and there is a clear escalation process in place between PAB and Migration team.	Programme Code Bodies BSC PAB	In Progress - At Risk	Clearly-defined performance thresholds in place and reporting and escalation mechanisms agreed and ready to operate
32	Operational Readiness	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational	The Programme, Elexon and PAB have actively communicated clear monitoring and reporting processes, assurance activities and escalation routes needed to support the central systems operating, while migration and qualification phases progress.	Programme Elexon BSC PAB	In Progress - At Risk	Monitoring, reporting and governance processes have been signed off to ensure process between PAB, Elexon, Programme can operate settlement and migration processes in parallel

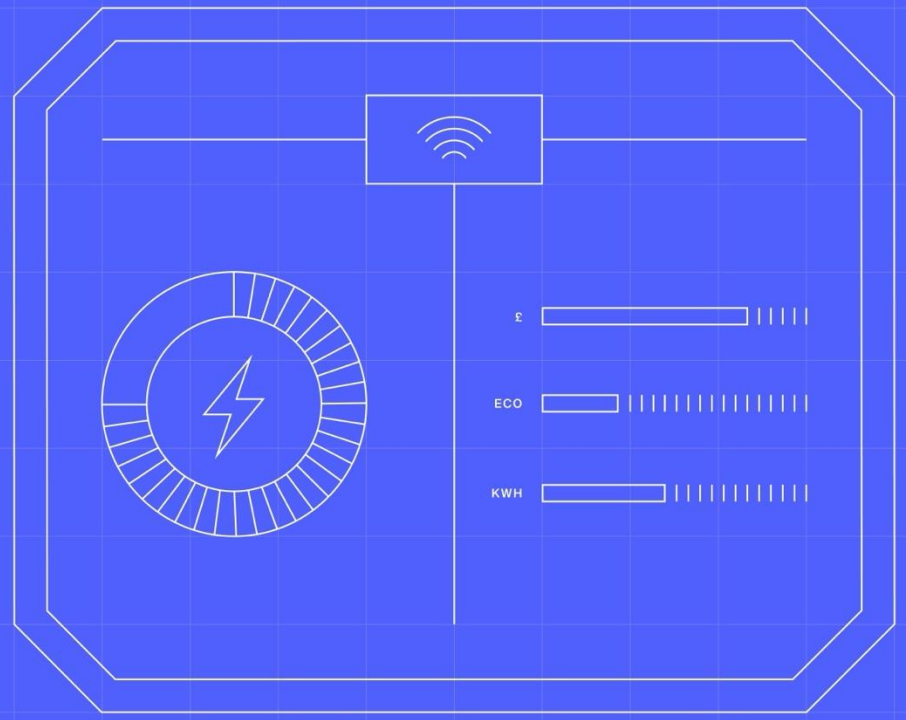
Key RAID Items / Escalations

R439: There is a risk that legacy Agents and Suppliers operating MPANs do not make required changes to their existing business processes and Services to support Migration (within the legacy arrangements) (This has customer detriment because customers may find issues following a change of supplier coinciding with Migration/Reverse Migration)

R828: There is a risk that Suppliers initiate more migrations than planned, or exceed the Threshold volumes

R745: There is a risk that Post M11, migration is ramped up too quickly before performance has indicated the number of migrations can be ramped up.

Programme Update - SIT



INFORMATION: Updates from the Programme on SIT

Programme (Keith Clark)

10 mins

Document Classification: Public

SIT Functional / Migration as of 25-Apr-25. Status for Cycle 3 is BLUE and for SIT overall is GREEN

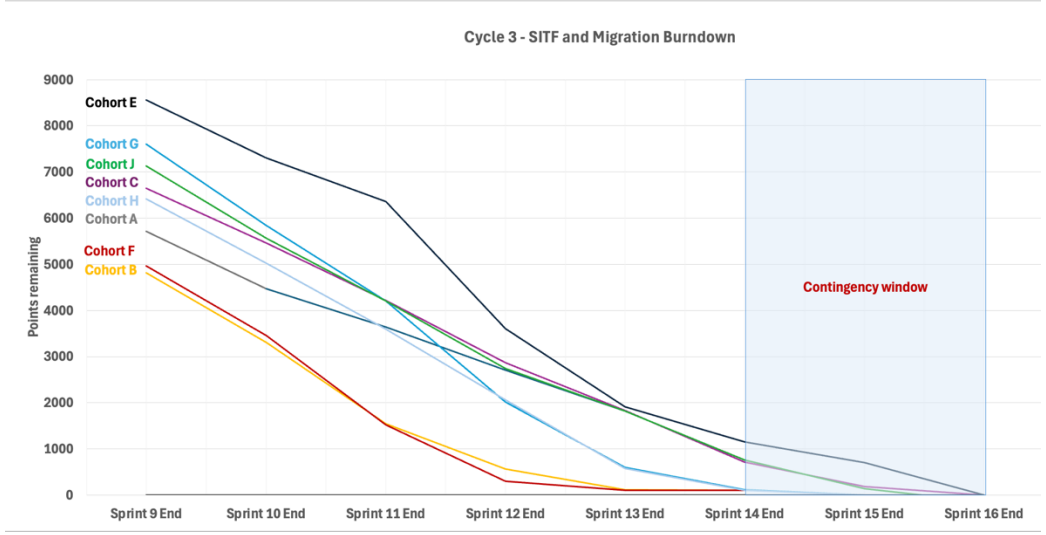
SIT Functional and SIT Migration testing status & outlook (end of Sprint 16)

Sprint 16 Day 8 25-Apr-25	Test Cases Remaining			Test Points Remaining (Cohort comparator)			When completed Cycle 3
	SIT Functional	SIT Migration	Total	SIT Functional	SIT Migration	Total	
Cohort A	0	0	0	0	0	0	Sprint 16
Cohort B	0	0	0	0	0	0	Sprint 15
Cohort C	0	0	0	0	0	0	Sprint 16
Cohort E	0	0	0	0	0	0	Sprint 16
Cohort F	0	0	0	0	0	0	Sprint 15
Cohort G	0	0	0	0	0	0	Sprint 15
Cohort H	0	0	0	0	0	0	Sprint 15
Cohort J	0	0	0	0	0	0	Sprint 16

All 8 cohorts completed Cycle 3 with 100% tests executed and 100% passed.

There are no Severity 1 or 2 defects.

Requirements coverage: 100% of requirements covered by at least 2 cohorts.



Headlines

- All SIT Functional and Migration Cycle 3 scope has now been covered by all cohorts, with all tests passed and no Severity 1 or 2 defects.
- Cohorts A&J completed Cycle 3 on 22-Apr; Cohorts C&E completed Cycle 3 on 25-Apr.
- Cohort B was able to pass all 49 of their desired and applicable ‘early regression tests’, enabling them to significantly de-risk their future SIT regression stage.
- Note: 4 CoS settlement tests are to be passed in SIT-A after the SIT-A maintenance window; these non-Cycle 3 tests are required before all SIT Functional scope has been addressed, ahead of SIT Regression.

Updated v1.1

SIT Operational, Service Management – Outstanding actions as of 28-Apr-25. Status Remains RED

Headlines and Actions (Programme team is working with Elexon Helix to agree timelines to close out all actions)

25 scripted tests were run with 21 passed, 2 blocked with Severity 2 defects and 2 passed with Severity 4 observations. In general, these were due to **knowledge and training gaps** which were addressed and successfully re-run in testing, but this highlights that a robust and complete training programme must be put in place for operational staff in advance of any future testing to prove service readiness and then Go-Live.

General Status Update: Helix presented GLIG updates on 04-Apr and 11-Apr. Operational Readiness Testing Approach and Cross-Party Service Desk (CPSD) model sent for consultation 07-Apr.

- The 2 blocked tests with S2 defects cannot be re-run as there is no test facility to update the glossary in the ServiceNow instance being used for testing and Elexon are unable to receive Change communications from DCC without becoming a SEC Party or alternative arrangements being implemented.
  - **Action: Resolve these 2 S2 defects and these will have to be in scope for any future testing to prove service readiness. Owner: Project Helix**
  - **Action status 28-Apr: Outstanding SIT Ops defects included in the ORT scope in ORT Approach (out for consultation). SEC Party accession discussed with DCC 09-Apr: option to progress Data Sharing Agreement in discussion between DCC & Elexon.**

- 2 tests were passed, but with 2 S2 defects raised in preparation activities that will require resolution and testing. These are the need to register and test Parent / Child relationships for organisations to be able to view each others' issues (required, Suppliers & Agents, LDSOs & SCS/C&C) and the helpdesk phone number needs to be updated in the Service Operating Manual before this can be re-tested against a baselined manual.
  - **Action: Resolve Parent/Child and helpdesk phone number issues. Owner: Project Helix**
  - **Action status 28-Apr: Cross Party Service Desk (CPSD) Approach subject to consultation states that Helix are gathering Parent/Child requirements using Off The Shelf ServiceNow functionality to communicate a proposed approach to Participants by 30th April 2025. Helpdesk phone number updated in Service Operating Manual. Both included in ORT scope for consultation.**

- 3 unscripted Test Cases ran from 24-Feb and all 3 failed. General observations were that more 2-way interaction with the case raisers (and potentially impacted parties) was required, and that more supporting analysis and rationale was required to ensure that the action taken was appropriate and complete.
  - **Action: Agree the next steps for unscripted tests. Owner: Project Helix**
  - **Action status 28-Apr: MHHS Programme proposal is to rerun unscripted Test Cases 1 & 3 and a variation of Test Case 2 in the scope of re-run SIT Ops tests in ORT.**

- Processes between industry help desks are not currently defined within the Service Operating Manual and there was a S2 defect raised in unscripted testing related to this. This was an undesired but known gap going into SIT Operational testing (the SIT Service Operating Manual was endorsed for SIT Operational testing but recognised as not fit for purpose for Go-Live).
  - **Action: Define and agree (with industry) cross-industry helpdesk processes to resolve a S2 defect raised in SIT Ops testing and a current gap in the Service Operating Manual. Owner: Project Helix**
  - **Action status 28-Apr: CPSD Model consultation completes 28-Apr. Programme continues to provide significant SME input. Helix draft delivery plan has delayed the start of ORT to 16th June and the Programme continues to review and seek assurance that plan can be delivered ahead of M10.**

- A further test phase has been proposed by Elexon Helix to test the Go-Live version of Service Management arrangements in advance of M10, including with the participation of industry. This is currently in discussion with the Programme, and this new test phase must test inter-helpdesk processes, address any outstanding SIT Operational defects (as above) and any other areas of uplift in the Service Operating Manual.
  - **Action: Scope, plan and implement further testing, including industry testing, to prove Go-Live readiness (such plan to be aligned within industry-agreed programme plan). Owner: Project Helix**
  - **Action status 28-Apr: ORT Approach consultation completes 28th April. Helix draft delivery plan has delayed the start of ORT to 16th June and the Programme continues to review and seek assurance that plan can be delivered ahead of M10.**

Summary of e-SITAG decision to commence SIT-B testing from 31-Mar and subsequent related action updates (as of 28-Apr-25)

On 28-Mar-25 e-SITAG approved the Level 2 preparation milestones for both the SIT Non-Functional Testing (Themes 2 and 3), and the SIT Operational Testing (Themes 1, 2 and 3 Batch 2) stages that start execution on Monday 31-Mar-25 – with some caveats or points noted.

These notes, or caveats and their current actions are shown below (**progress on these are being reported back to SITAG**):

SIT Operational Testing

1) The SIT Operational RTTM must be accepted by Code Bodies and the DIP Manager for qualification purposes. Outstanding comments solely relate to conversations between Code Bodies and DIP Manager, not the Programme.

   Note: Code Bodies and DIP Manager have agreed "there are no significant issues to raise," and will confirm they are fully comfortable by the end of this week.

   Action: Added 5 test cases after consultation with Code Bodies. No further test cases anticipated to be added. **Expected confirmation by 02-May-25 so that action may be closed**.

2) Outstanding PIT activities: 9 participants had PIT activities outstanding as of SITAG. 2 have closed, 6 have work-off plans in place with the Programme. 1 has an agreed late submission.

   Actions continue to be monitored until closure at agreed dates.

3) Reviews ongoing between LDP and Code Bodies to confirm our position regarding testing to achieve qualification for each Participant.

   Action: Some reporting and execution schedule updates may be needed as this exercise closes. Theme 1 accepted, Themes 2 and 3 signed off by RECCo. BSC and DIP Manager to confirm. **Expected confirmation 02-May-25.**

SIT Non-Functional Testing

1) Outstanding PIT activities: 8 participants had PIT activities outstanding as of SITAG. 8 have been resolved.

   Action: Closed.

2) Delay in the LDSOs producing the D0388 file that the UMSDS role requires. *(This issue arose since the SITAG decision).*

   Action: C&C deployed new code to their UMSO system to generate the required data on Friday 04-Apr-25. Working as intended. **Closed.**

SIT Non-Functional Theme 2 Execution update as of 28-Apr-25. Status is AMBER

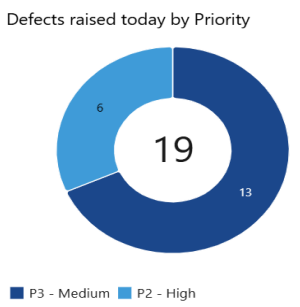
Theme 2 in contingency period – Programme to identify responses if further delays occur

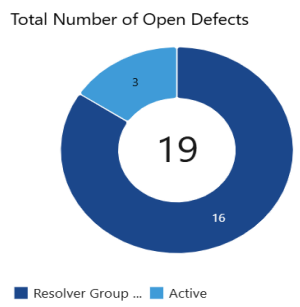
- Testing initial start was delayed 1 day as one of the PPs had a blocking technical issue. For the 1st day's run attempt, we intended to have all PPs involved, so invoked a delay.
- Following day attempted execution of Day 1 of planned four Day settlement process (23-Apr-25):
  - Observed what appeared to be significant slowness in MPRS processing in the system
  - 2 individual PPs encountered temporary technical issues which impacted their processing ability, 1 PP had a misconfiguration issue, the other a problem with their integration partner affecting their access to resources
  - The above points severely impacted the ability to successfully reconcile expected against actual aggregated message counts across all processes at EOD - as a result the run was deemed invalid
- Following this the original goal was to re-attempt a Day 1 run the following day, having spoken to PPs though it was determined that they all had concerns with this approach, so a decision was taken to temporarily suspend testing to resolve any current technical and data issues to give the best chance of a retry at Day 1
- Testing was initially planned to be suspended for 2 days
- During this period, the cause of slow MPRS processing was identified as a UTC/BST time configuration mismatch on the systems of one of the LDSOs. Next steps were identified to:
  - Correct this timestamp issue
  - Complete processing of any partially processed messages from initial Day 1 attempt
  - Where initial Day 1 attempt message processing had resulted in 'Switching' activities that these switches would be reverted to arrive at a consistent state for a Day 1 execution re-attempt
  - Due to a significant delay in the delivery of the timestamp issue fix it was not possible to begin the 2nd step in the points above until EOD of the planned 2nd day of test suspension period
  - As a result, it was necessary to extend the test suspension period for two more days to complete final data corrective activities (29-Apr-25)
- Current plan is for testing to resume with a Day 1 re-execution on 30-Apr-25
- **Now 3-day settlement period planned completed by 02-May-25 which falls within the original contingency period for this testing execution and does not impact original plan timelines.**

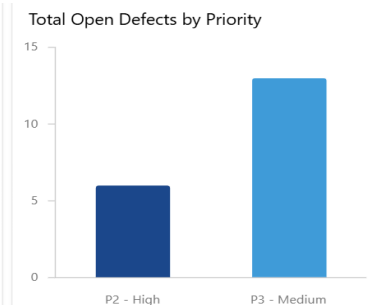
SIT Operational Theme 1, 2 and 3.2 3 Execution update as of 28-Apr-25. Status is AMBER

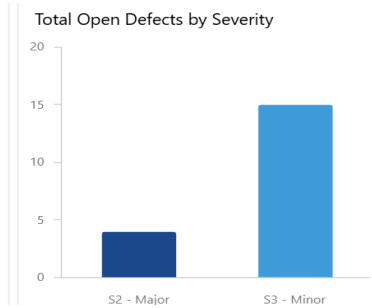
Testing is behind planned schedule but not expected to impact scheduled completion date

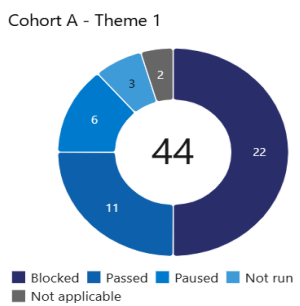
- SIT Operations paused to allow NFT destructive tests in environment. Theme 2 scheduled to start on 06-May-25. During this downtime Ops are reviewing scope with industry to identify any issues with scripts to avoid same issues with Theme 1.
- **19 Defects remain Open –** 13 related to script / test case queries. These were raised initially in 1st 7 days of test and trend now switched to functional / data / infrastructure-related defects. All functional defects are related to internal participants' systems and 2 of these are due to close 28-Apr-25.
- BR06, BR08, BR12 and BR16 have been blocked whilst these go through the process to descope / amend test scripts. Confirmation now being received, though waiting for full agreement before proceeding.
- Qualification analysis is complete and awaiting confirmation from Code Bodies to proceed.
- SIT Ops RTTM has not yet been confirmed by all parties and meeting scheduled 29-Apr-25 with CB to seek final sign-off.
- **We are currently tracking behind planned schedule due to test cases blocked, but there is contingency and at present low risk to not meeting completion by 04-Jul-25.**

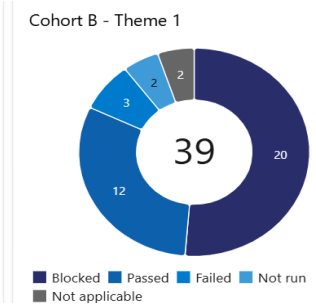


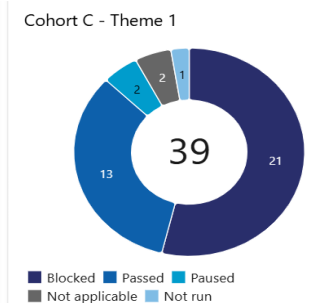


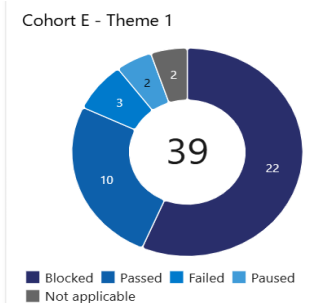


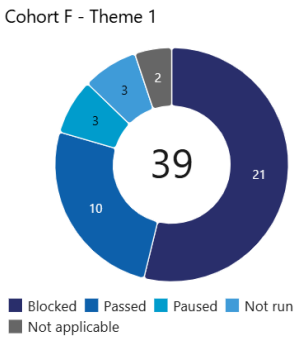


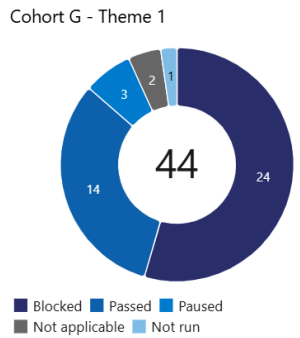


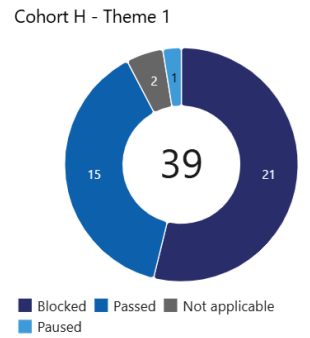


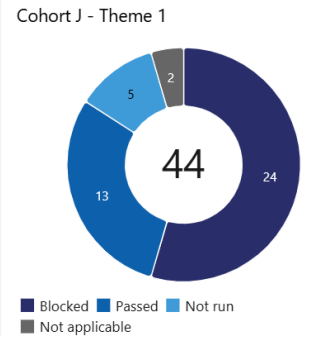




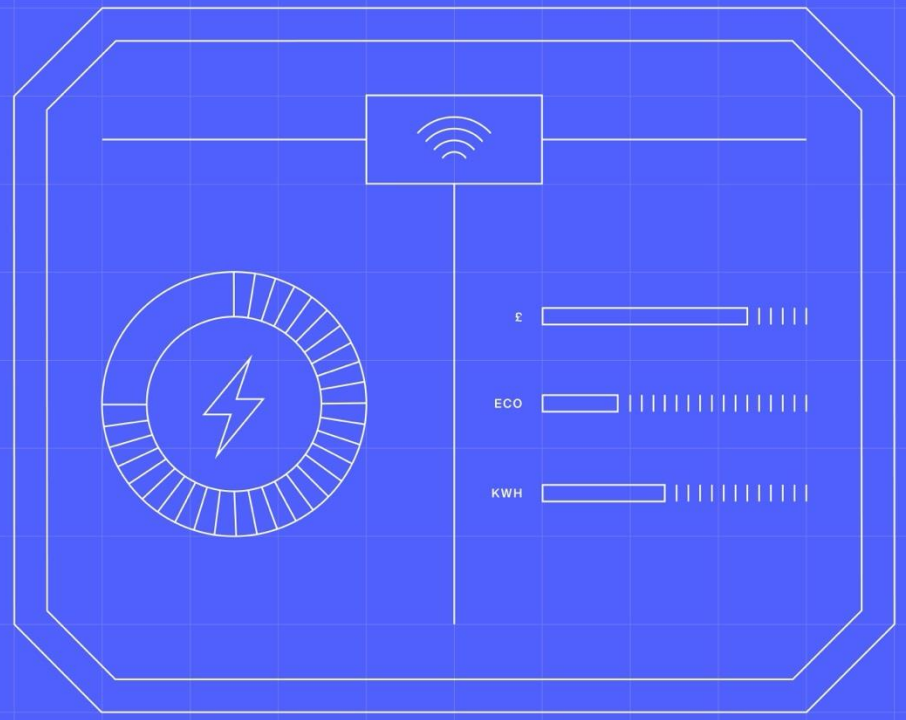








Non-SIT LDSO QT Update



INFORMATION: Update on non-SIT LDSO QT

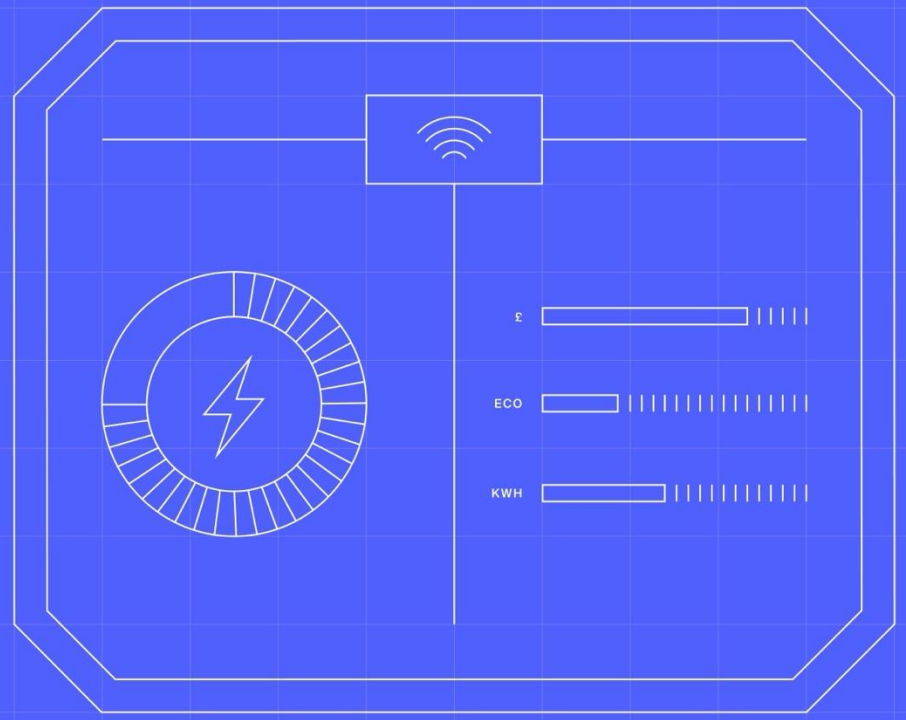
Programme (Nic Farley)

5 mins

Non-SIT LDSO Qualification Testing

- Non-SIT LDSO Qualification Testing Workstream has moved back to a Green RAG status from Amber RAG status.
- The change in RAG status is due to the 1 LDSO who was considered at being at risk of not completing their Qualification Testing (QT) within the QT window as made sufficient progress they are no longer at risk and are on track to complete within the window.
- All Non-SIT LDSOs are on track to complete testing within the QT window.
- Currently 9 open defects across all the non-SIT LDSOs. Of which, 2 are Severity 2 defects. Both are expected to be closed within the QT window, with 1 ready for retest and the other awaiting a patch. Work is ongoing with Non-SIT LDSOs to fix, retest and close the other 6 Severity 3 defects.
- 2 Non-SIT LDSOs are scheduled to run resilience Non-Functional test cases week commencing 6th May. This will be run jointly as it will involves DIP Outages.
- Test exit activities have commenced. LDSOs have submitted a draft of their test completion report and exit review sessions will be happening between end of April and beginning of May.

Migration Update



INFORMATION: Update on Migration

Programme (Warren Fulton)

5 mins

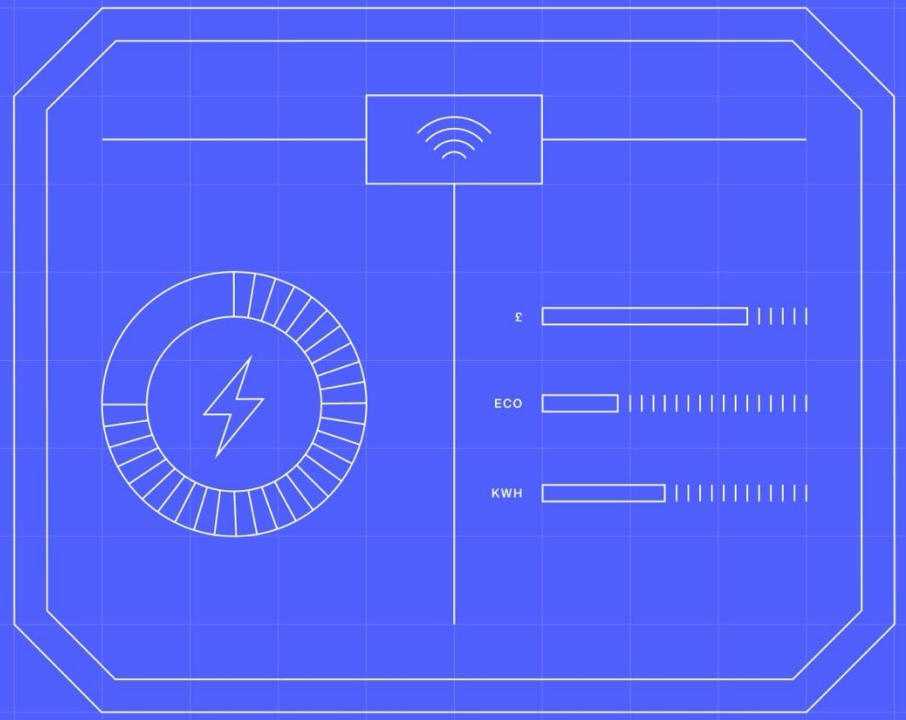
Migration Readiness Summary

Milestone Id	Milestone Name	Progress update	Target date	Status
Migration Framework				
T2-MI-7000	Framework Baselined at MCAG	No objections were raised at the Assurance Meeting held on 22-Apr-25 regarding MCAG's approval of Consultation 4 and the baselining of the Framework. The Programme remains on track to baseline the Framework at the MCAG meeting scheduled for 29-Apr-25	29/04/2025	On track
Migration Schedule				
T3-MI-0043	Supplier Schedule Submission #2 complete	Schedule Submission 2 has been rescheduled from 28-Apr-25 to 07-May-25 to incorporate PP ramp-up preferences into the capacity envelopes. Suppliers will have until 20-Jun-25 to submit their revised Migration Schedules.	20/06/2025	On track
T2-MI-7500	V1.0 of Migration Schedule Baseline approved at MCAG	Dependent on Supplier Schedule Submission 2	22/07/2025	On track
T2-MI-8000	Migration Sprint 0 schedule baselined (Sprint 0 commences at M11)	Sprint 0 planning is set to begin on 25-Sep-25	16/10/2025	On track

Migration Readiness Summary

Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T3-MI-0044	MCC Dress Rehearsal 1 (To test the 'Initialise Schedule processes')	A dress rehearsal involving MCC and Suppliers remains on track to commence in alignment with Supplier Submission 2. An industry-wide webinar was successfully delivered on 23-Apr-25	15/07/2025	On track
T3-MI-0045	MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')	A second dress rehearsal involving MCC and all Programme Participants is scheduled to begin on 21-Jul-25 and remains on track	29/08/2025	On track
T2-MI-0500	MCC Mobilisation Complete	MCC technology • Calculation engine and Portal (Kestrel) on track for Go-Live with Supplier Submission 2 and Dress Rehearsal 1. • Reporting functionality is on track for Go-Live with Dress Rehearsal 2 MCC resources • Recruitment activities are currently underway MCC processes and procedures • Development of Level 2 and Level 3 operational processes is in progress.	29/08/2025	On track

Elexon Readiness Update



INFORMATION:

- Service Management Update
- Business Readiness Update

Elexon

30 mins

Helix – M10 Risk Update

In this presentation we will discuss our status and next steps for the areas of concern raised by MHHS Programme in their introductory slide. In order provide a coherent update the order of presentation will be as follows:

- Service Management (Cross Party Service Desk process) and Operational Readiness Testing (ORT)
- Organisational Readiness and Knowledge Transfer
- Dip Manager and DIP Service Provider Operational and Service Readiness
- Settlement Assurance Testing
- ISD data readiness

Service Management and Operational Readiness Testing

At the April PSG we gave a detailed update on the steps we were taking to mitigate the issues surrounding establishment of Cross-Party Service Desk processes for IT Service Management at M10 alongside wider concerns about Service Management progress. At that meeting we committed to provide a candidate plan for completion of service management activities to the 4th April GLIG meeting covering

- Cross Party Service Desk process design and consultation
- Service portal, knowledge base, communication route and triage approach for all industry queries
- SLA agreement and codification of service
- Governance approach and feedback cycle for all service documents
- Test scripting, consultation and execution of Operational Readiness Tests
- Engagement plan including ongoing feedback cycle for industry parties
- Training and onboarding of service users

We also committed to opening up an industry consultation with Participants on the Cross Party Service Desk process design, Operational Readiness Testing strategy and approach, and the overall plan for delivery of Service Management.

Having met both of these objectives we have now completed collation of Participant feedback on the consultation with no material blockers to us proceeding with the plan.

Activity	Purpose	Audience	Date
Consultation Cross Party Service Desk Operational Readiness Test Approach	To share the progress on the CPSD model based on the agreed strategy To seek feedback on the ORT Approach	All MHHS Stakeholders	Closes 28th April
Publication Final Consultation documents CPSD ORT Approach	Updated documents from consultation issued ahead of Assurance review and endorsement	All MHHS Stakeholders	8th May
Forum Participant Engagement Session	Further session on CPSD Scenarios and feedback on developed outcomes.	MHHS Participants	8th May
Governance Assurance review session	To review and endorse amendments to the Consulted documents	eSITWG	20th May
Consultation Operational Readiness Test Scripts	To seek feedback on the ORT Test Scripts	All MHHS Stakeholders	9th – 15th May
Activity Operational Readiness Testing Participant / User Scheduling	Participants who have completed the form flagged earlier in the pack will be contacted bi-laterally to schedule their participation	MHHS Participants	1st May – 16th May
Governance ORT Test Scripts updates walkthrough	Endorsement of test scripts for ORT	eSITWG	10th June
Activity Operational Readiness Testing	Execution of the agreed testing approach and scripts to identify any issues with intended CPSD operation.	MHHS Participants	16th June – 11th July

Organisational Readiness and Knowledge Transfer

Roles and responsibilities

The key concern in this area relates to Elexon's preparation for triage and resolution of external queries and the level of knowledge transfer from the MHHS Programme team, which has built up several years of valuable learning alongside deep industry and design, to the triage leadership team and specialist resolver teams who will conduct this service post M10.

Aside from this structure we have comprehensive planning in place for

- End to end testing of business processes
- Definition and drafting of Guidance Notes, Process Documentation and Local Work Instructions
- Operational Readiness and Business Hypercare
- Training and familiarisation
- Service Activation

We include planning information on these areas in an appendix to this presentation.

Named Support Structure Resources

Level 1/2 support (Triage/Initial Resolution)

Engage (ULT)

Claire Gwyer
Andrew Grace
James Hill

Expleo

2 x FTE to be transitioned across from MHHSP

* Provide triage shadow support to Engage during ELS

Service Management

Nathan Wright (Interim IT SM)
Carmen Arroyo (Interim IT SM)
Mark Bourne (Incident & Problem Manager)
Marie Dinneen (Change & Release Analyst)
2 x triage analysts (due to be recruited by end May 25)

Level 2/3 support (Resolution)

Market Design

Derek Weaving (MD advisor)
Mike Ceney (MD advisor)

Qualification

George Player (Risk analyst)
Chelsie Pretious (Op support manager)
Nazifa Begum (Product analyst)
Jai Punia (qual support)
Josh

CGI

Participant Management

Specialism dependent

DIP Team

Jess Davies (Service Owner) + 1 Service Analyst
1 interim analyst (Mark Pinks)
Rob Golding (architect)
Ayi Edet (Product Owner)
James Stokes (Ops Manager)

Avanade

Piotr Penar (systems expert)
Jay Chandrasekaran (BA)

S&I

Specialism dependent

Assurance

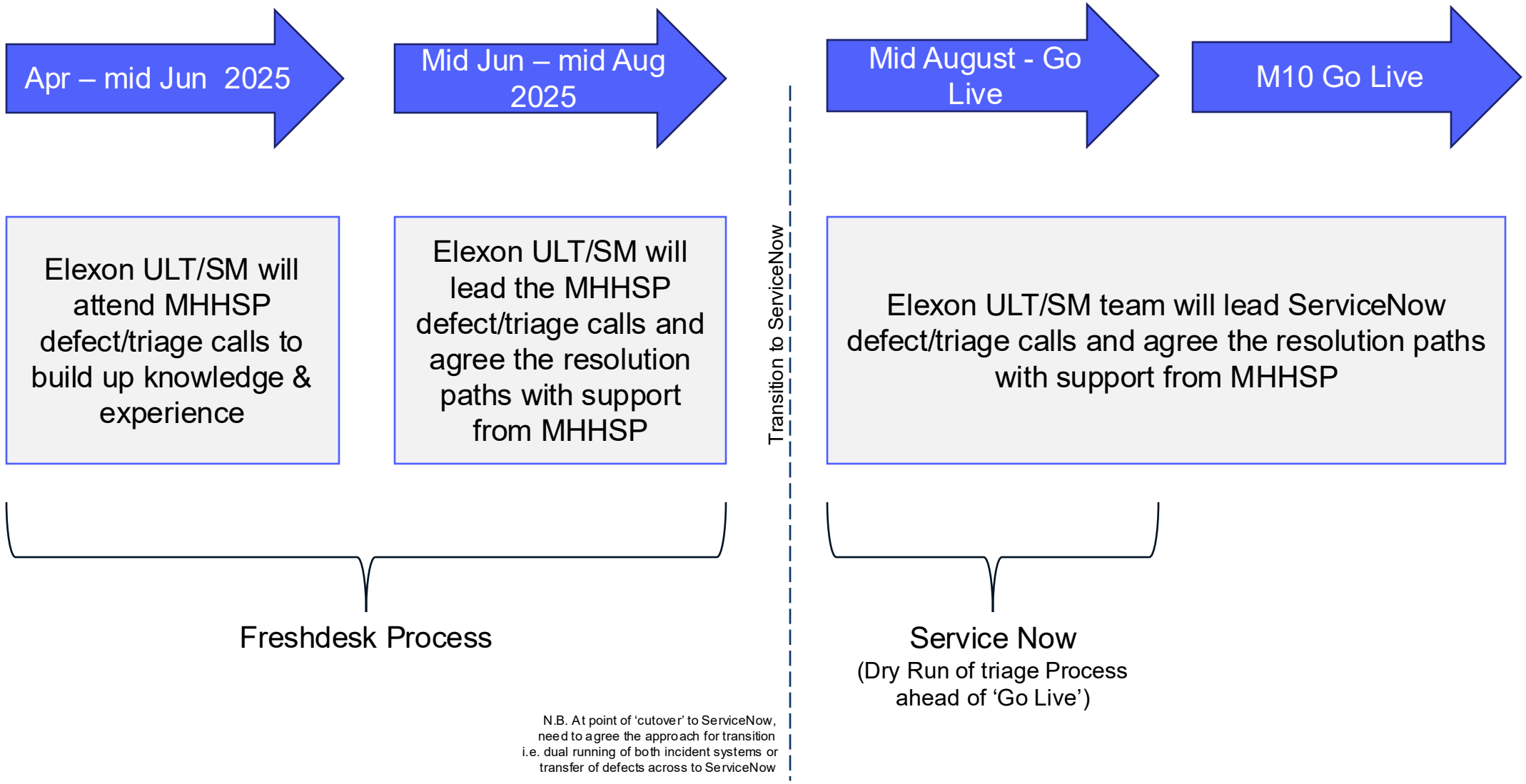
OSMs: Participant dependent (additional 4FTE approved)

Analysts (1FTE in place)

Proposed MHHSP Knowledge Transfer Activities

Training Module/ Activity	Objective/ Outcome	Format	Duration	Timing	Engage	SM	Qual	MD	Avanade	DIP	PM	S&I	Assurance
Freshdesk incident desk detailed review	Understand resolution paths for historic key design/defect issues	Workshop	2 hrs	28/4/2025	✓	✓					✓	✓	✓
MHHSP TOM/design	Understand ecosystem operating model & inter-team roles	Online self-learning (existing modules)	c12 hrs (total)	28/4 – 9/5 (*2-13/6 for SM new starts)	✓	✓							
TOM Q&A	Gain clarity on the MHHS model/ design & new Elexon responsibilities. Overview of non-BSC processes & new MHHS roles	Workshop	1 hr	w/c 12/5	✓	✓							
Attend MHHSP Triage/Defect Calls	Understand resolution paths/owners for current design/defect issues	Daily Calls	c1 hr per day	Ongoing (w/c 28/4 onwards for Engage & SM)	✓	✓		✓	✓	✓			
Freshdesk process	Understand process for raising/resolving Freshdesk tickets	Workshop	2 hrs	w/c 19/5	✓	✓							
Lessons learned (defects/SIT/PIT)	Gain clarity on the historic challenges and what needs to change to avoid future risk	Workshop	Half Day	w/c 2/6 * Potential 2nd session w/c 8/9	✓	✓	✓	✓	✓	✓	✓	✓	✓
DIP Platform Operations/ onboarding	Gain clarity/understanding of the DIP system/ onboarding process, understand flow structure & expected behaviours	Workshop	1 Day (tbd*)	w/c 12/5	✓	✓			✓	✓			
Settlement Design	Understand transition design & expected behaviours/query types	Workshop	Half Day	w/c 9/6	✓	✓		✓				✓	✓

Triage Management - Knowledge Transfer



03

DIP Manager and DIP Service Provider

Roles and responsibilities

DIP Manager is the term used for the Code oversight of the DIP which is separate from the BSC code given that there are a different group of stakeholders. In this update we are discussing our operational readiness for the DIP, rather than Code readiness spanning a number of internal Elexon teams.

All key roles within the Organisation Structure for DIP are filled and the operating pattern for the core Product team approach is aligned with that laid out for all other key systems in Elexon (incl DAH, VAS, ISD within the Helix build)

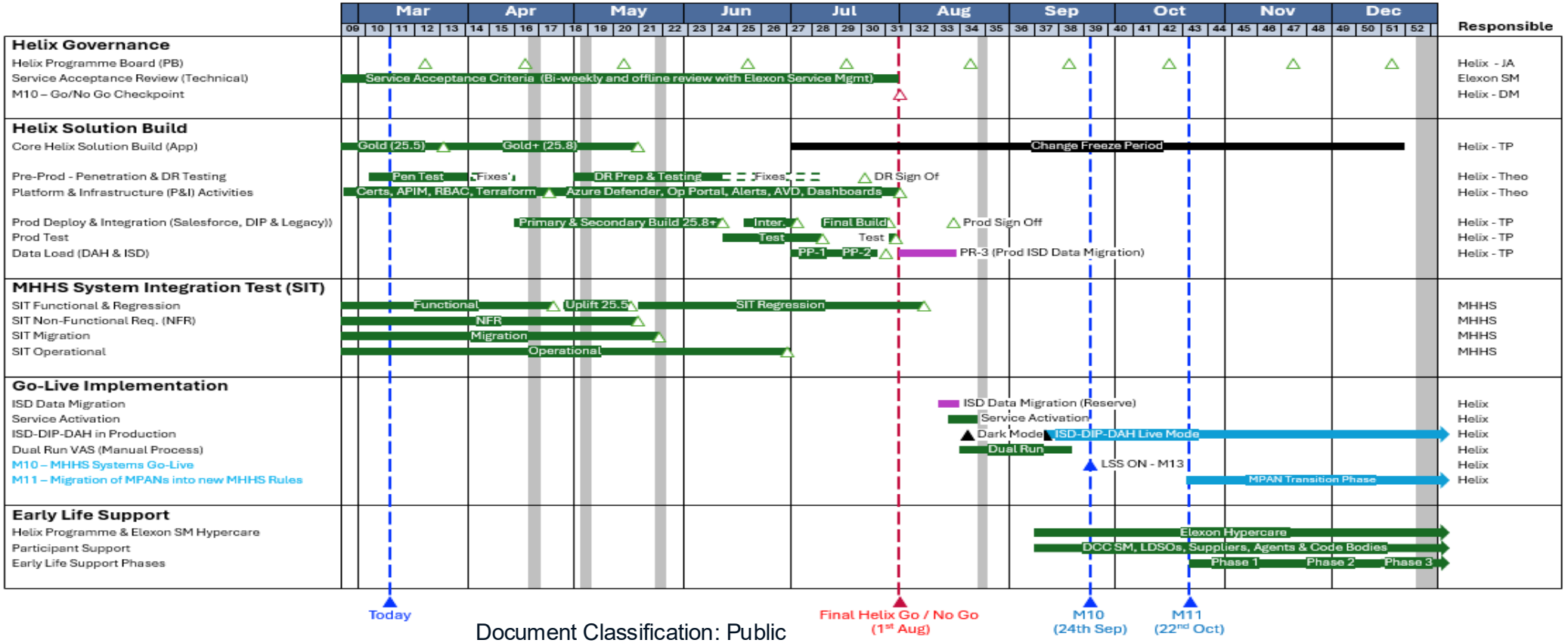
- There is a clearly articulated list of Guidance Notes, Local Work Instructions and other supporting artefacts in place as a backlog to be completed in advance of M10. These are scheduled for completion by 18th July.
- There is also a clearly articulated list of Operational reports for both Elexon and RECCo which are being developed by Avanade. Preparation of the reporting platform for these reports is scheduled for 30th June (the data provision for RECCo gives them a self serve capability that they can customise to mee their requirements)

Due to later than planned onboarding of some of the team and volume of work we have recruited key members of the Avanade team (Service lead, BA/Solution Architecture Lead, Test lead) who are completing their work on the MHHS Programme, to accelerate completion of these key deliverables and to strengthen the practical DIP experience of the team.

Cutover

Comprehensive cutover planning for all aspects of Helix has been undertaken and shared with the MHHS Programme as part of its wider Cutover phase planning. In order to provide a single point of contact for all aspects of Elexon Cutover activity Elexon have taken the decision to make the DIP cutover a sub-workstream of the overall Helix Cutover and Implementation workstream. An overview of the Cutover plan is presented below

Initial workshop meetings have been held with Avanade SMEs, Elexon DIP Product team, SRO and LDP colleagues to outline the key steps and dates of the cutover and capture them into the Helix cutover plan. We intend to produce an augmented plan with all DIP components added by 16th May.



Service Management processes internal to Elexon (for DIP and the Helix built systems) are formalised and were tested as part of the SIT Operational Service Testing phase. Outstanding tests for this phase relate to external relationships (incl Cross Party Service Desk) not Elexon's internal system management approach.

The approach to triage, query allocation and resolution of incidents and problems will follow this approach for DIP. We have onboarded a Service Management lead from Avanade to liaise with our internal Service Management team. The core team is as follows:

- Eleni Layley – Elexon IT Service Management Manager
- Keith Liddle – Avanade IT Service Management Lead
- Mark Boucher – Elexon Internal IT Service Management Project Manager
- Carolina Isaola – Elexon Commercial and Service Transition Lead
- Ian Giles – Elexon IT Service Management Design Lead
- Jessica Davis – Elexon DIP Service Owner

We are also using the newly onboarded Avanade resources to educate and induct the Elexon team into the ways of working which have provided IT Service Management support to the MHHS SIT Phase. Target completion for operational readiness of the team is 16th July, this is subsumed within the wider Service Management delivery plan that we have consulted upon with Participants.

04

Settlement Assurance Testing

Purpose: Settlement Assurance Testing (SAT) is a HELIX managed test activity with the following objectives:

1. Validate the accuracy, reliability, and behaviour of the Settlement functionality during the **transition phase**
2. test that the Settlement processes operate successfully with the new Volume Allocation Service (VAS) and SVA collectively feeding data into Settlement through the **transition and migration periods between M10 and M16.**
3. Additionally, verify any further requirements set in the Transition Design by the MHHS Programme.

This is internal Helix testing and does not involve participants.
Helix & The MHHS Programme have regular review and progress updates with MHHSP providing assurance.

Headlines

1) Test completion is currently **22/66 (33%)** with significantly higher than expected blockers & testing has progressed slower than planned as data output differences require thorough investigation to determine resolution approach.
2) The original intent was to have a completed Helix SAT tested build available for the beginning of SIT Settlement Cos/Regression, this will now not be possible & internal RAG reporting has moved from **Amber to Red.**
3) Impact of overlap of SAT testing with SIT Settlement CoS/Regression test requires risk mitigation.

Adjusted Plan

1) Complete a single cycle of all the SAT test cases by June 6th (With checkpoint to validate progress 16th May)
2) Release SAT tested Helix build into SIT-A w/c June 16th to support SIT Regression testing
3) Complete a second cycle of subset of test cases to complete SAT by 27th June.
4) Defects arising from second cycle would be reviewed and where necessary patched into SIT-A.

To support the updated plan, the Helix team are undertaking a number of actions to accelerate progress of diagnosis and defect resolution to improve velocity of SAT.

Actions taken on acceleration:

1) Put in place senior Market design and Settlement Product Ownership resource to speed up business triage and to accept discrepancies which are not material to enable quicker issue close out.
2) Added additional BA/SME resource to further supplement the core SAT team to support investigation/analysis
3) Prioritised SAT in Helix Testing Triage and expanded the triage to include key SMEs relevant for SAT
4) Forward running of transition testing in parallel environment to allow early sight of later stage testing
5) Critical defect 281117 resolution (expected 2nd May) will unlock the L0055 file generation leading to P210 file – which means a significant number test cases are unblocked for testing which should improve velocity.
6) Additional focus from Helix management team to ensure SAT is an ongoing priority through to completion.

Route to green

Enacting all steps above with an expectation it materially increases velocity, monitor alongside MHHSP team to assess progress and report progress through PSG Governance.

SIT Settlement CoS/Regression Impact

- While the scope of SAT is significantly different to that covered by the SIT phases we need to assess any potential impact from SAT > SIT phases during overlap period.
- Helix SME view is that it is unlikely that SAT would identify new defects in functionality that SIT has already exercised but this assumption will be regularly checked and validated as SAT progresses.
- While VAS defects would be unlikely to have any impact on SIT (as VAS runs in legacy mode in SAT which is separate to target mode in SIT), changes to DAH that may arise would be closely reviewed for impact.

Further Mitigation steps:

- Risk assess headline SAT defect fixes and impacts to SIT Settlement CoS/Regression on a weekly basis
- Any DAH defect fixes that arise will be deployed to SIT-A through release management as agreed with the MHHSP team.

05

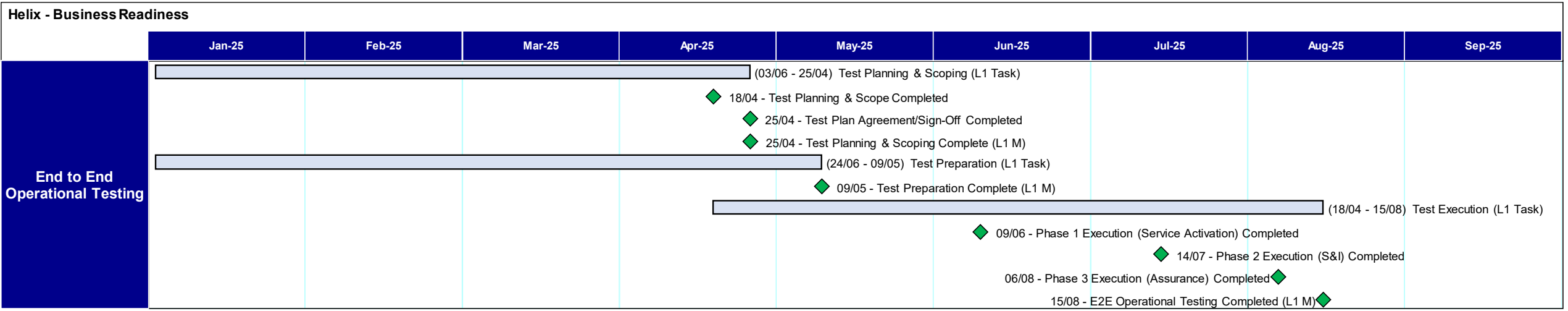
ISD Data Readiness

- We're currently finalising ISD data readiness for the Market-Wide Half-Hourly Settlement Milestone M10, scheduled for September 2025.
- Elexon/ISD recently issued a Request for Information (RFI) to ensure the accuracy of collated ISD data through collaborative efforts involving MHHS, Elexon, and LDSOs.
- The RFI closed on April 23, 2024. To date, we've received 26 queries from various stakeholders.
- We're in the process of validating each query and taking necessary actions accordingly.
- Once all data points are validated, we plan to present our findings to the SVG panel in June.
- Following SVG's approval and the resolution of all queries, this data will be used in our internal ISD data migration dress rehearsals and in the final Go-Live data migration.
- Additionally, any ISD-specific MDD changes raised by participants from now until August 2025 will also be incorporated into the final go-live migration.

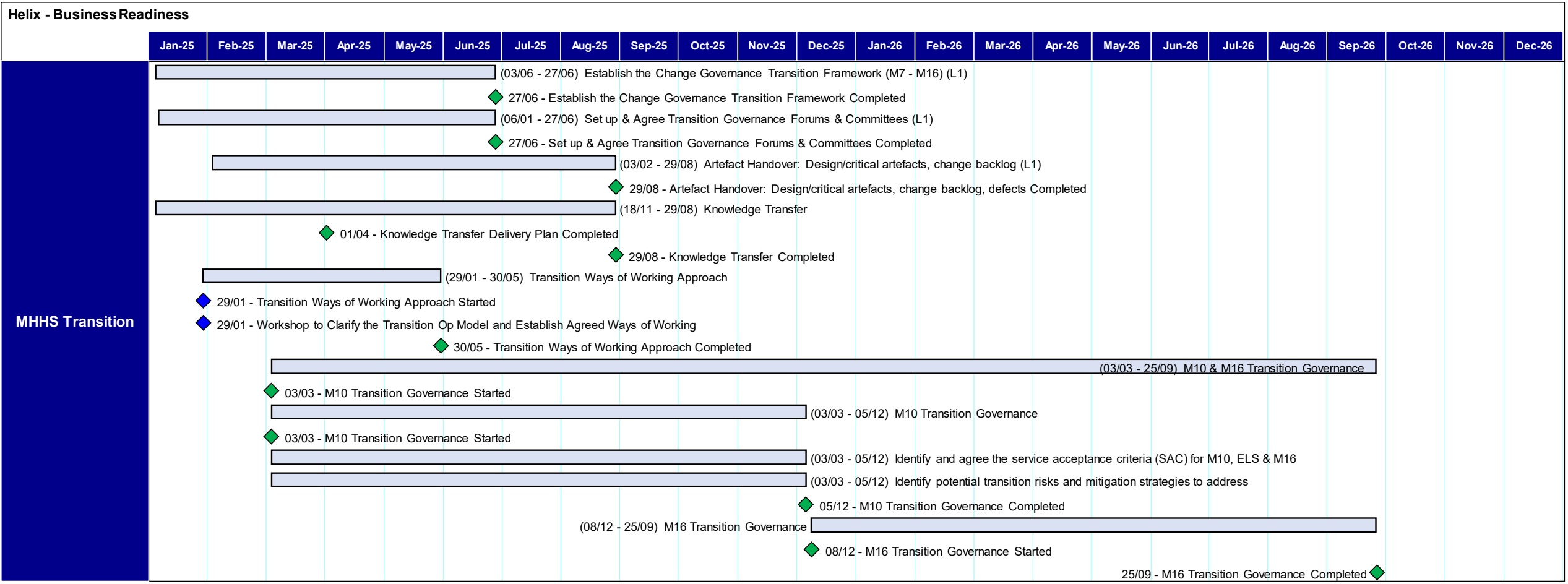
06

Appendix: Business Readiness POAPs

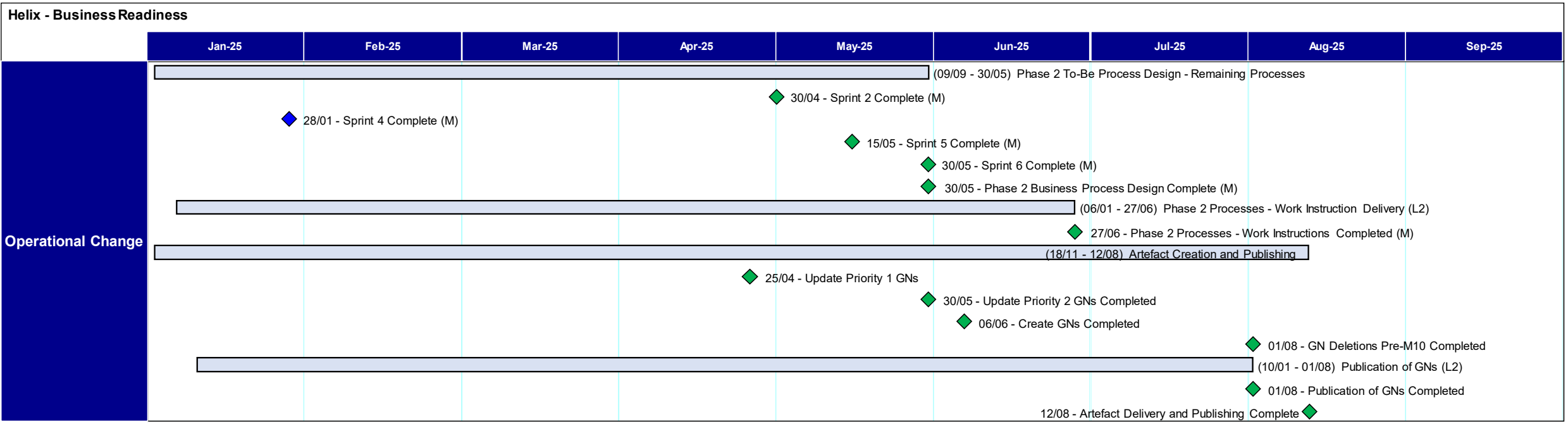
End to End Operational Testing



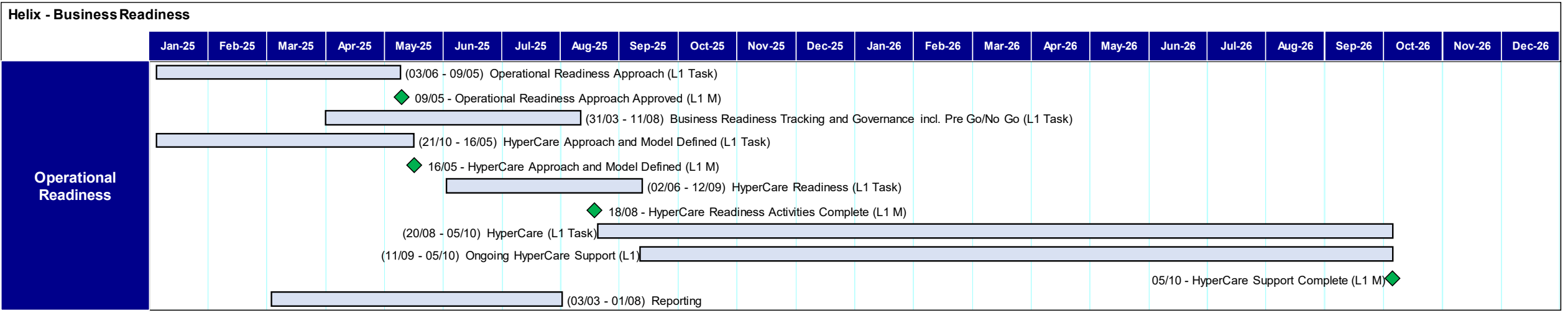
MHHS Transition



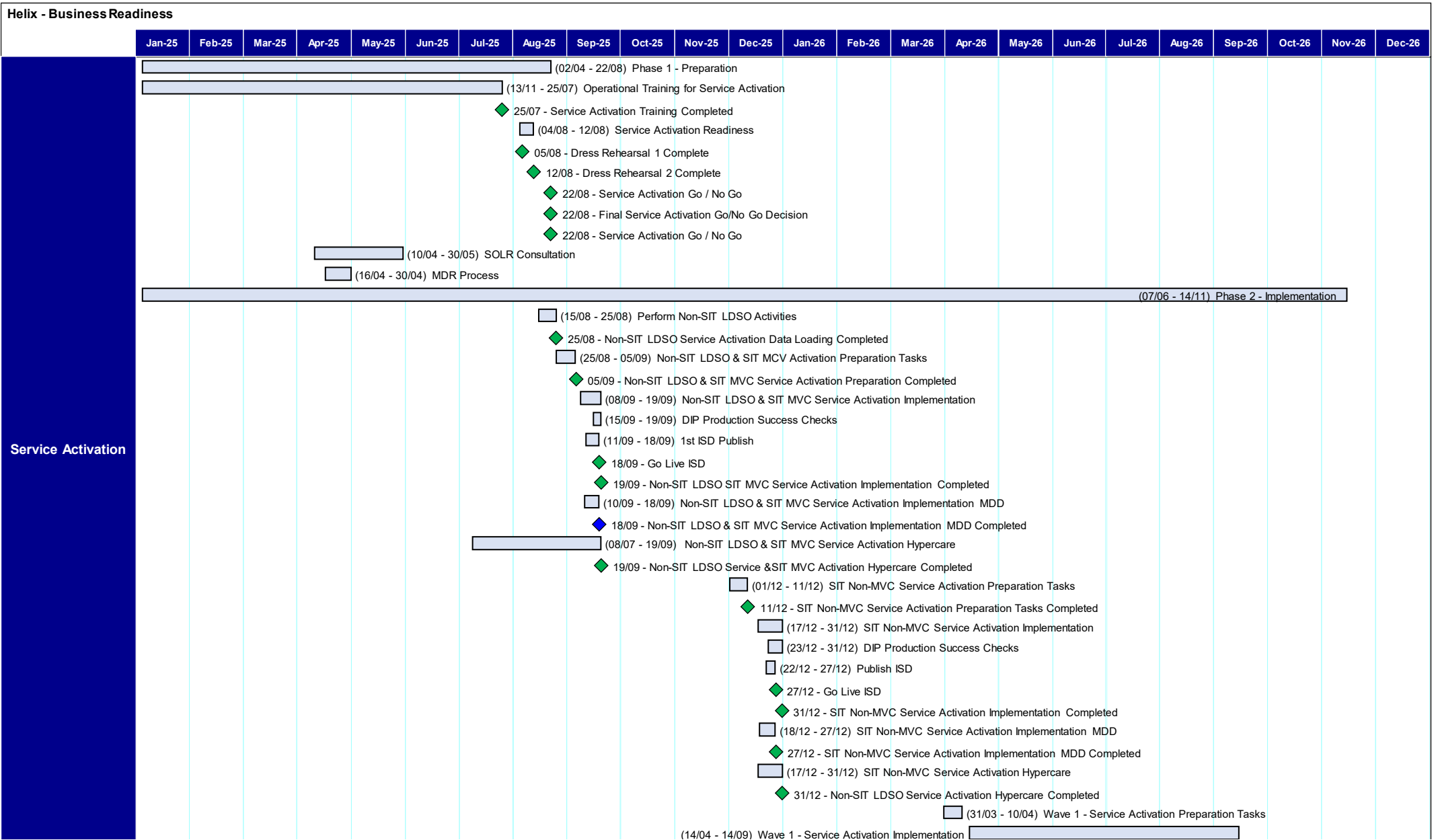
Operational Change



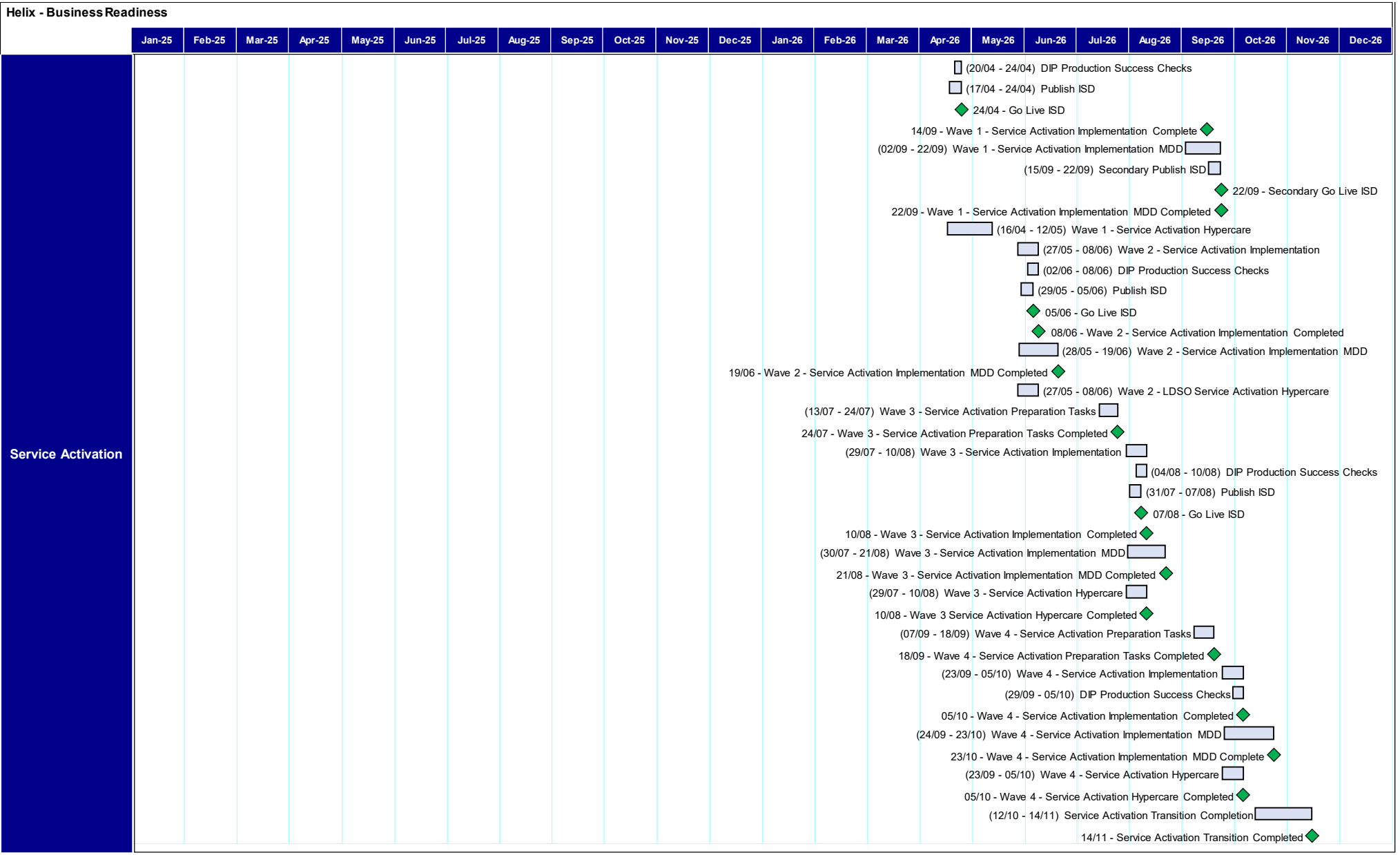
Operational Readiness



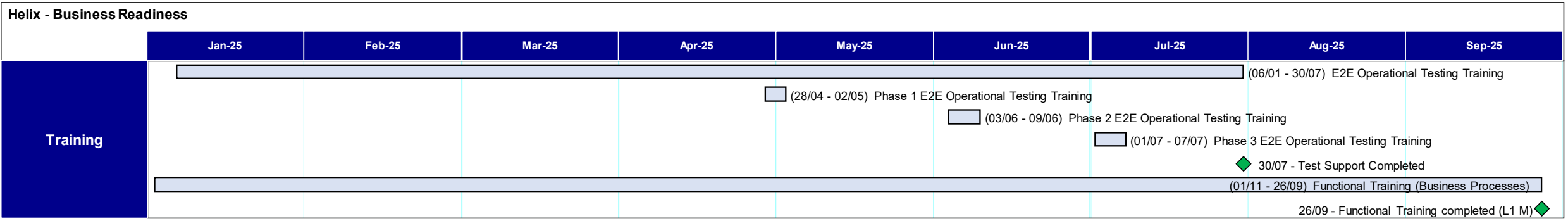
Service Activation (1/2)



Service Activation (2/2)



Training

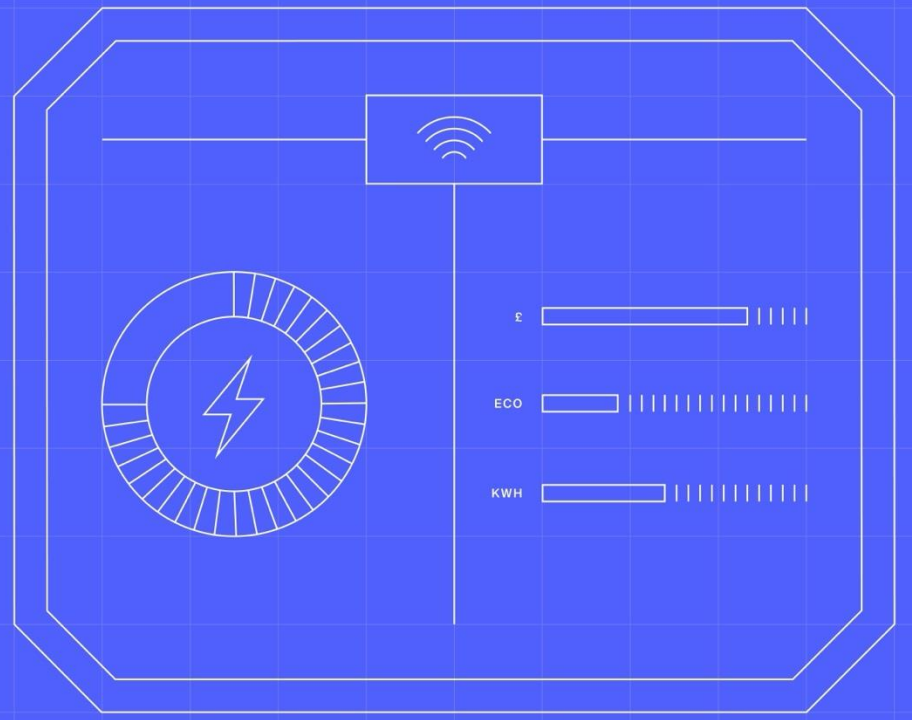

Helix - Business Readiness
Jan-25
Feb-25
Mar-25
Apr-25
May-25
Jun-25
Jul-25
Aug-25
Sep-25
Training
(06/01 - 30/07) E2E Operational Testing Training
(28/04 - 02/05) Phase 1 E2E Operational Testing Training
(03/06 - 09/06) Phase 2 E2E Operational Testing Training
(01/07 - 07/07) Phase 3 E2E Operational Testing Training
30/07 - Test Support Completed
(01/11 - 26/09) Functional Training (Business Processes)
26/09 - Functional Training completed (L1 M)

Delivery Dashboards

INFORMATION: Questions from PSG members on delivery dashboard content

Chair

20 mins



Look Ahead – Key Milestones Status at 29 April 25 (1)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-DB-0161	SIT Operational PIT RTTM submitted to Programme for assurance	SITAG	01 November 2024	01 November 2024	PP				23/04/25 - 33/34 reviews completed. Programme continues to work with the PP to recieve the final RTTM so drafting of the Overarching Readiness Report can proceed on schedule.
T3-DB-0163	SIT Operational PIT test scenarios submitted to Programme for assurance	SITAG	01 November 2024	01 November 2024	PP				23/04/25 - 33/34 reviews completed. Programme continues to work with PPs to recieve final test scenario so drafting of the Overarching Readiness Report can proceed on schedule.
T3-DB-0160	SIT Operational Test approach and plan MHHS Review Completed	SITAG	21 November 2024	21 November 2024	SI Test				23/04/25 - 33/34 reviews completed. Programme continues to work with PPs to close out outstanding feedback on test approach and plans so drafting of the Overarching Readiness Report can proceed on schedule.
T3-MI-0500	M16 methodology approved	MCAG (Transition)	26 November 2024	26 November 2024	SI Transition				25/03/25 - Transition Design (which underpins the M16 criteria) industry consultation closed on 14/03/25. An internal working group between the Programme and BSCCo is drafting a response and looking agree the approach to defining the M16 criteria.
T3-DB-0162	SIT Operational RTTM MHHS Review Completed	SITAG	29 November 2024	29 November 2024	SI Test				23/04/25 - 33/34 reviews completed. Programme continues to work with PPs to close out outstanding feedback on RTTMs so drafting of the Overarching Readiness Report can proceed on schedule.
T3-DB-0164	SIT Operational Test scenarios MHHS Review Completed	SITAG	29 November 2024	29 November 2024	SI Test				23/04/25 - 33/34 reviews completed. Programme continues to work with PPs to receive final test scenario so drafting of the Overarching Readiness Report can proceed on schedule.
T3-DB-0165	SIT Operational Theme 1, 2, 3 (Batch 2) PIT Completion Report submitted to Programme for assurance	SITAG	29 November 2024	14 January 2025	PP				23/04/25 - 33/34 reports submitted. Programme continues to work with PPs to recieve reports so drafting of the Overarching Readiness Report can proceed on schedule.
T3-DB-0166	SIT Operational Theme 1, 2, 3 (Batch 2) PIT Completion Report MHHS Review Completed	SITAG	31 January 2025	31 January 2025	SI Test				23/04/25 - 33/34 reports assured by the Programme. Programme continues to work with PPs to close out outstanding feedback on scenarios so drafting of the Overarching Readiness Report can proceed on schedule.
T3-QU-0125	UIT E2E Sandbox Preparation Complete	QAG	31 January 2025	31 January 2025	SI Test				23/04/25 - Dates will be updated once E2E Test Apporach and Plan is agreed with QWG/QAG.
T3-DB-0186	SIT Non-Functional PIT Completion Report Theme 2 & 3 MHHS Review Completed	SITAG	21 February 2025	21 February 2025	SI Test				29/04/25 - Activity complete.
T3-QU-0124	E2E Sandbox Test Data Approach and Plan	QAG	16 April 2025	16 April 2025	SI Test				23/04/25 - Dates will be updated once E2E Test Apporach and Plan is agreed with QWG/QAG.
T3-TE-0122	SIT Regression Approval	SITAG	24 April 2025	24 April 2025	SI Test				29/04/25 - Activity complete.
T2-TE-1200	SIT Migration Cycle 3 Complete	SITAG	25 April 2025	25 April 2025	SI Test				29/04/25 - Activity complete.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 29 April 25 (2)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-TE-1000	Regression Test Data Load Start	SITAG	28 April 2025	28 April 2025	SI Test				29/04/25 - Activity complete.
T3-MI-0033	MCAG Approval of Early Life Support Model	MCAG (Transition)	29 April 2025	29 April 2025	SI Transition				01/04/25 - ELS timings updated, MCAG approved this at the March meeting (01/04).
T3-QU-0010	Qualification Testing for Non-SIT LDSOs (Functional, Migration, NFT, Operational) 1 End	QAG (Non-SIT LDSO)	16 May 2025	16 May 2025	LDSO				29/04/25 - Activity on track.
T3-QU-0079	Non-SIT LDSOs submission deadline for their QT Test Completion Report to MHHS Programme	QAG (Non-SIT LDSO)	16 May 2025	16 May 2025	Non-SIT LDSO				16/04/25 - Milestone updated in-line with test end activity, Test Completion report activity currently ongoing.
T3-QU-0088	Non-SIT LDSO QT Participants have submitted their final QAD	QAG	23 May 2025	23 May 2025	Participants				29/04/25 - Activity on track.
T3-TE-0047	SIT Non-Functional Testing End (all SIT PPs) (incl. confirmation that PPs have submitted their Test Completion Reports to Programme for assurance)	SITAG	23 May 2025	23 May 2025	SI Test				28/04/25 - Theme 3 complete, Theme 2 NFT completion pace constrained by environment testing.
T3-QU-0017	Confirmation from Qualification Wave 1 Participants that DIP onboarding has commenced	QAG	26 May 2025	26 May 2025	Participants				29/04/25 - Activity on track.
T2-TE-0900	SIT Non-Functional Testing Test Completion Report (all SIT PPs) Approved	SITAG	06 June 2025	06 June 2025	SI Test				23/04/25 - Programme is proposing an updated SIT Exit approach, which has been socialised with SITWG and GLIG and will be going to May SITWG / SITAG for formal approval, after which it will be added to the plam.
T3-RE-0650	CDWG Endorsement	CCAG	10 June 2025	10 June 2025	All				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T2-TE-1250	Regression Test Execution Start	SITAG	16 June 2025	16 June 2025	SI Test				29/04/25 - Activity on track.
T3-QU-0095	Qualification Wave 1 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	16 June 2025	13 June 2025	Participants				29/04/25 - Activity on track.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 29 April 25 (3)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0043	Second Supplier Submission complete	MCAG (Migration)	20 June 2025	20 June 2025	SI Migration				29/04/25 - Activity on track.
T3-RE-0700	CCAG Endorsement	CCAG	25 June 2025	25 June 2025	All				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T3-RE-0750	Send to Ofgem for SCR Direction	CCAG	25 June 2025	25 June 2025	All				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T2-RA-0400	Readiness Assessment 5 / 6 - Start of Qualification and Participant Readiness for M10 and M11 and CP3/CP4 check (incl. Readiness Assessment Report approval) Completed	PSG	01 July 2025	01 July 2025	CPT				29/04/25 - Activity on track.
T3-MI-0046	M10 Checkpoint 2 Complete	PSG	02 July 2025	02 July 2025	CPT				08/04/25 - M10 Checkpoint 2 added, the Programme will include the preparatory activities over the coming weeks.
T3-RE-0800	Freeze M8 Change Control Log 1.0 and create V2.0	CCAG	02 July 2025	02 July 2025	Code Bodies				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T3-RE-0850	Agree Fast Track Code Change Process	CCAG	02 July 2025	02 July 2025	MHHSP				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T3-RE-0900	Ofgem direct SCR Code change	CCAG	03 July 2025	03 July 2025	Code Bodies				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T3-QU-0016	Qualification Test Plans for Wave 1 Participants approved	QAG	04 July 2025	03 July 2025	Non-SIT S&A QT Test Team				29/04/25 - Activity on track.
T3-RE-0950	Present to Panel	CCAG	10 July 2025	10 July 2025	Ofgem/Code Bodies				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.
T3-TE-0017	Confirmation from Qualification Wave 1 Participants that DIP onboarding has completed	QAG	11 July 2025	11 July 2025	Participants				29/04/25 - Activity on track.
T3-TE-0050	SIT Operational Testing End (all SIT PPs) (incl. confirmation that PPs have submitted their Test Completion Reports to Programme for assurance)	SITAG	11 July 2025	04 July 2025	SI Test				15/04/25 - Operational testing end date forecast adjusted to align with the end of testing activity, proposal shared at SITWG (15/04) for SITAG approval.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Look Ahead – Key Milestones Status at 29 April 25 (4)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0094	Qualification Wave 1 Participants have submitted their initial QAD	QAG	14 July 2025	14 July 2025	Participants				29/04/25 - Activity on track.
T3-QU-0096	Qualification Wave 1 Participants have submitted PIT Test Completion Report and evidence for QT Entry	QAG	14 July 2025	14 July 2025	Participants				29/04/25 - Activity on track.
T3-MI-0044	MCC Dress Rehersal 1 - complete	MCAG (Migration)	15 July 2025	15 July 2025	SI Migration				29/04/25 - Activity on track.
T3-QU-0021	Confirmation from Qualification Wave 2 Participants that DIP Onboarding has commenced	QAG	21 July 2025	21 July 2025	Participants				29/04/25 - Activity on track.
T2-MI-7500	V1.0 of Migration Schedule Baseline Approved at MCAG	MCAG (Migration)	22 July 2025	22 July 2025	SI Migration				29/04/25 - Activity on track.
T2-TE-0950	SIT Operational Testing Test Completion Report (all SIT PPs) Approved	SITAG	25 July 2025	18 July 2025	SI Test				23/04/25 - Programme is proposing an updated SIT Exit approach, which has been socialised with SITWG and GLIG and will be going to May SITWG / SITAG for formal approval, after which it will be added to the plam.
T3-RE-1000	Code Change Industry Consultation	CCAG	29 July 2025	29 July 2025	All				09/04/25 - New milestones added as agreed by CCAG (26/03/25), dates subject to change based on further discussions with Ofgem.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
MHHSP Programme Status	**Change Control**	Update on the status of Change Requests and On-Hold Change Requests
	Risk Themes	Provide a high-level view of Programme Risks
Industry Delivery Status	**SIT Stage Statuses**	Provide status of SIT stages
	Core Capability Provider Delivery Reports	Provide an overview of Helix, DIP, St Clements, RECCo, DCC and ElectraLink delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
	Go-Live Implementation Group Update	Update on the progress of GLIG
	Code Drafting Status	Update on the progress of Code Drafting against the Code Draft plan
	Qualification Testing Status	Update on the progress for qualification testing
	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	**Independent Programme Assurance (IPA)**	Provide a progress update on in-flight and planned assurance activities

Change Request Status

Change Control
Updated to 29/04/2025

Ref.	Key Detail	Change Raiser(s)	Change Type	Latest Action	Approval Status	Current Stage in Change Control
No Open Change Requests						

On Hold Change Requests

Ref.	OHCR Title	Change Raiser	Comments	Status
OHCR007	Remove requirement to respond to DIP with a JSON body for synchronous requests where all validation is asynchronous (Level 4)	Helix	Rejected by PSG due to not meeting the pre-M10 Change Freeze criteria, with the alternative solution currently undergoing implementation.	**Closed with Alternate solution for CR057 undergoing testing. Recommendation for change raiser to go through BAU process if the proposed solution from OHCR007 is required post-M10PSG 05/03/25.**
OHCR006	Advanced Register Read and Meter Configuration Inclusion	LSC	CR not eligible for pre-M10 Change Control process as implementation not required until after M10, as stated by Change Raiser.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR005	Validation of Service Provider CoS Appointments	British Gas	CR raised to Programme in July 2024. PPIR issued to all Participants, responses confirmed pre-M10 implementation is not feasible. CR not eligible for pre-M10 Change Control process as post-M10 implementation does not meet the Change Freeze criteria. Ongoing discussion taking place, potential request from raiser expected in 2025.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR004	Supply Start Date (SSD) Correction Tool	MHHSP & SCS	**CR045** - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 03-Jul-24 based on PPIR responses. Recommended for post-M10 implementation.	**Closed and going through BAU process as R0201, IA response submitted by Programme. Implementation target date of February 2026**
OHCR003	Implementation of 'Data Refresh' Message IF-051	MHHSP	**CR044** - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 05-Jun-24 based on PPIR responses. Recommended for post-M10 implementation.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR002	DIP Interface Name Changes	RECCo	**CR025** - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	**Closed and recommended for BAU Change Process at PSG 05/03/25**
OHCR001	Data Item Names and Descriptions	RECCo	**CR024** - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	**Closed and recommended for BAU Change Process at PSG 05/03/25**

This slide captures Change Requests raised in the last three months, as well as change requests On Hold for post M10. A full record of all MHHS Change Requests can be found on the Change Control page of the Collaboration Base. On Hold Change Requests can be found on the On Hold Change Requests page on the Collaboration Base.

Overall RAID Summary: Key Strategic Themes

Note: Additional RAID Theme Slides are in the Appendix
* Denotes Internal Risk

RAID Summary & Mitigations

- **SIT Execution**: SIT testing is currently on target and risk theme 1 for SIT Functional testing has been removed. Risks remain active for SIT Operational and SIT Non-Functional testing.
- **M10 Readiness:** Programme has increased focus on M10 readiness activities and is engaging closely with Elexon regarding their readiness for M10.

RAID ID	RAID Description	Current Score	Mitigation Plan	Theme
I213	There is an issue regarding Central Parties M10 readiness, with regards to scope, plan and providing confidence to industry.	Critical	1. 03/04: Helix shared integrated plan on 19/03, concerns still remain. Awaiting comprehensive dependency linkages, weekly touchpoints on planning remain. Readiness plans have been requested from Central Parties. Once reviewed, any gaps will be communicated early. 2. 03/04: Programme will be monitoring readiness across central parties, to ensure confidence on operational readiness across Central Parties. 3. 03/04: Longer term planned shared by Elexon is highly ambitious, with a lot of work due in a short amount of time. 4. 17/04: All central party readiness continues to be monitored, Helix concerns remain ongoing and Programme are working closely with Helix to mitigate. Updates from Helix are being received each week at GLIG. Programme are providing additional SME resourcing work to support with planning activities. 5. 25/04: Helix to agree process and SLAs for inter-service desk processes with industry and the Programme. 6. 25/04: Helix to close out actions to allow SIT Operational testing to be completed; define and agree scope and timings of additional service management testing (ORT) with Programme and industry.	Risks to Go-Live
I214	There is an issue that Service Management activity may not be defined and completed ahead of M10	Critical	1. 07/04: Cross Party Service Desk is being reviewed with industry over next 2 weeks and operational readiness testing approach is also going through consultation. Planning will be updated post consultation. Service Management plan was presented at GLIG on Friday 4th. 2. 17/04: Service Management sessions with industry on multiple topics took place, however consultations have been extended which will have a negative impact on the plan. Industry, Programme and IPA continue to share concerns on operational readiness. Programme are providing additional SME resourcing work to support with planning activities, which is unsustainable on an ongoing basis. 3. 23/04: Feedback on Service Management consultation has been received and is being reviewed. ORT Testing has been extended and will now commence mid June and run until late July.	Risks to Go-Live
I223	There is an issue that Elexon may not have a robust Triage team stood up to manage the volume and complexity of incidents that may crop up during ELS	Critical	1. 23/04: Elexon are bringing in new resources to mitigate this risk. 2. 25/04: Knowledge transfer activities need to begin as soon as possible.	Risks to Early Life
I208	There is an issue that has been recognised by energy suppliers that some SMETS1 FOC meters are incorrectly configured and are returning incorrect data at a HH level.	High	1. 03/04: DCC has issued a proposal that will see a fix implemented in 8 months time (i.e. Nov 2025). This is subject to DESNZ approval. An assessment of the impact of this needs to be considered and mitigations agreed with DCC and Suppliers. 2. 15/04: Programme are in touch with DCC, but DCC are awaiting approval from DESNZ. 3. 17/04: Issue is being monitored through GLIG. There are ongoing discussions between Programme, DCC, British Gas and Eon. Next steps are to understand the impact that may occur in order to minimise impacts on Migration.	External factors which may impact the Programme
R1070	There is a risk that the test execution runs associted with the HELIX Settlement Assurance Testing (SAT), testing the transition requirements, are currently planned to complete in early Jun'25, which is aftter the start of the SIT Regression Testing for Settlement Testing which is planned to start on 19 May '25. This may result in Code Based changes being deployed late.	High	1. 10/04: Assurance meeting held with Helix SAT team on 09/04 to discuss their risk assessment and proposed mitigation plan. Meeting was productive and proposals are progressing. Regroup to take place next week to confirm approach. 2. 22/04: SAT update with Helix 24/04 - awaiting risk statement and mitigation from Helix.	Commencing and completing SIT as planned
R1046	There is a risk that not all PPs, who are required to meet M10 acceptance criteria, will be ready for go live by M10/M11 (note i213, which relates to central parties)	High	1. 13/03: Work within GLIG is underway and areas of risk have been identified with clear action plans being put in place to address high risk areas (i.e. PAB capacity, LDSO Readiness from Non-SIT LDSO Testing) 2. 15/04: Work with GLIG continues to progress and key areas of risk are being mitigated appropriately via Working Groups, Account Meetings and Bilaterals.	Risks to Go-Live
R439	There is a risk that legacy Agents and Suppliers operating MPANs do not make required changes to their existing business processes and Services to support Migration (within the legacy arrangements) (This has customer detriment because customers may find issues following a change of supplier coinciding with Migration/Reverse Migration)	High	1. 02/04: This is being covered further at QWG in April. Will also be part of PPC Readiness Questionnaire that will be issued in April. Both RECCo and BSc have further activity planned for May around production of management letters. 2. 09/04: Update was given in QWG on 08/04. BSc are looking to issue their comms within the next week. 3. 15/04: BSc issued comms to QWG participants on 10/04. Planned targeted sending of the letters due to take place w/c 14/04. 4. 16/04: Management letters to be sent out by the end of the week. Initial view of responses to be assessed over the next fortnight. No initial pushback.	Commencing and completing Migration successfully/ Risks to Early Life

SIT Stage Statuses (29-04-25)

Test Stage	RAG	Comment
CIT		SITAG approved the CIT completion report 11-Mar-24
Functional		SIT-B settlement testing completed as planned, with 2 SET 3 tests (Cohort H) being carried over to the SIT-A test stage (this stage will conduct 4 remaining settlement tests across all cohorts in SIT-A to complete all SIT functional testing, with passes by at least 2 cohorts required). All SIT Functional Cycle 3 scope has now been covered by all 8 cohorts, with all tests passed and no Severity 1 or 2 defects. Regression Testing Framework and Core Test Pack approved by SITAG. Pro Forma SIT Functional Exit Reports are being prepared for Programme Participants. Functional RTTM endorsed by Code Bodies.
Migration		All SIT Migration Cycle 3 scope has been covered by all 8 cohorts, with all tests passed and no Severity 1 or 2 defects. Pro Forma SIT Migration Exit Reports are being prepared for Programme Participants. SITM tests conducted in PIT are complete and assured by the Programme. Migration RTTM endorsed by Code Bodies.
Non-Functional		PIT activities for NFT are fully complete. Theme 1 – Complete. All four test cases passed as planned. Theme 3 – Complete. Theme 2 has encountered blocking defects in smoke testing that caused a delay to the start of Theme 2. Currently tracking completion to plan due to a modified three day execution schedule. Fixes being retested. RTTM confirmed by DIP Manager and Code Bodies.
Operational		Service management testing stopped according to schedule, but with Red status due to outstanding Sev-2 defects. This moves the overall test stage to Amber status until a plan for resolution is agreed. Theme 1 execution is currently in a planned pause due to NFT Theme 2 destructive testing. There have been a significant number of script defects, which has impacted the execution schedule and necessitated the use of some contingency. No impact to overall dates anticipated. Theme 2 and Theme 3.2 also undergoing replanning but not expected to impact planned dates.. RTTM: Code Bodies agreed no material objection to the commencement of execution. Final confirmation ongoing but expected by 02-May-25.

SIT Stage Readiness Key – Outlook to reach and progress through each Stage

On track per programme plan	Expected to meet programme plan if risk mitigation is successful	Unlikely to comply with programme plan

MHHS - Monthly Delivery Report (Helix)

Report Date: 25-04-25

Core capability provider
Helix

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

Helix Solution

- Continue support of SIT Func./Mig. and SIT NFT Theme 2&3 testing.
- Progressed SAT testing to 22 tests passed from 66

Assurance and Qualification

- QAD update for Smart Exemptions for Suppliers approved by PAB
- DIP Assessment Criteria presented to DCAB

Service Management

- Industry Engagement planning and progression of workshops
- Commenced Consultation on CPSD and ORT test Approach.

Business Readiness

- DIP Readiness - following agreement on DIP Operating Model, worked closely with MHHSP and Avenade on defining ways of working.
- Continued collaboration with MHHSP on delivery of Transition, including Elexon operating model, knowledge transfer and training plan.

Progress expected in the coming month:

Helix Solution

- Assess options to Accelerate SAT testing and implement process improvements.
- Continue M10 Readiness planning for Helix systems cutover.

Assurance and Qualification

- **Initial QAD window opening for Wave 1**
- **Final QAD window closes for SIT MVC**

Service Management

- **Complete consultation on CPSD and ORT test approach and provide updated documents to industry.**
- **Confirm ORT scheduling and begin preparation activity.**
- **Continue updating Service operating manual to reflect consultation feedback.**

Business Readiness

- **Continue collaboration with MHHSP on delivery of Transition, with focus on knowledge transfer approach and training plan.**
- **In the next reporting period, Elexon will aim to share its Operations Control Centre model, organisation design and implementation plan with MHHSP and Elexon stakeholders.**

Party Milestones & Deliverables	Plan Date	RAG
M10 Readiness Checkpoint 1	02/04/25	
Test Planning & Scoping Completed	04/04/25	
Final QAD Submission Window Opens (MVC)	07/04/25	
Final QAD Submission Window Opens (Non-SIT LDSO)	07/04/25	
Helix industry test support completed re: MHHSP SIT Functional	25/04/25	
Helix industry test support completed re: MHHSP SIT Migration	25/04/25	
Test Preparation Completed	02/05/25	
Cross Service Desk Engagement – Documentation Updated and Shared	02/05/25	
Dress Rehearsal 1 Completed	08/05/25	
SIT MVC Participants Submit Final QAD (exc Test Reports)	09/05/25	
M10 Runbook baseline	09/05/25	
Non-SIT LDSO QT Participants have submitted their final QAD	23/05/25	
Transition Ways of Working Approach Completed	30/05/25	
SAT Testing Execution Completed	27/06/25	
ORT Execution Completed (SIT Retests included)	11/07/25	
Knowledge Transfer Completed (Elexon)	29/08/25	

RAID and RAG	Type	Mitigating or resolving action required	Next Update
Elexon are working through a number of concern areas from industry, key categories: Cross Service Desk management, Testing and embedding of the service and Impact to wider industry participants (use of service model and upstream impacts of incidents)	Issue	Working sessions held with Industry to discuss the Cross Service Desk model and progress alignment across key parties. Consultation is underway on Cross Party Service desk and Operational Readiness testing Approach and has been extended after industry feedback. ORT dates have been re-planned and will be discussed with Industry at GLIG.	30/05/25
Helix SAT (Settlement Assurance Testing) has encountered a number of defects as the legacy and migration state testing progresses. There is a risk that it doesn't complete priori to the beginning of SIT Regression test.	Risk	The team are working on a number of options to accelerate testing and speed up the testing process. Additional resource has been identified to support quicker turnaround of analysis to support defect resolution. Regular reviews with MHHSP team are in place to monitor progress and assess any risks to the timeline.	30/05/25
The existing Elexon DCP service (Contributes information to SAA for daily Settlement) has encountered performance issues since the release of P414 which has significantly increased volume throughput.	Issue	A projected volume analysis through to M16 has been produced and a set of infrastructure, functional, and business process changes made to the system. We will be running formal volumetric testing on the system over the next 4 weeks but early indications are that the system should perform as required without further amendment several month after M10 and as such that this will no longer be flagged as a risk to M10 or ELS.	30/05/25

MPRS MHHS - Monthly Delivery Report (DIP)

Report Date: 28-04-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- Ongoing support for SIT & Non-SIT LDSO Testing in UIT
- Participant in execution of SIT NFT
- Started DIP Service Provider transition to full AO/IO Support
- Started work on Migration Data Provision for MCC

- SIT Support & Change Backlog
  - Defect triage, remediation and query support for SIT Functional Test Cycle 3, Migration Testing and Settlement testing
  - Service Transition AO/IO: progressed internal DIP SP Service Acceptance Checklist activities as part of Service Transition
  - Service Transition Operational Readiness: continued activity to build out DIP SP Operational Test Scenarios and Test Cases
  - Delivered updated versions of further deliverables and work products
  - Solution estimation for SOLR completed

Progress expected in the coming month:

- Continue to work on bug triage and fixing for SIT support, as needed
- Preparation and support for upcoming SIT test phases/themes (SIT NFT and SIT Operational)
- Continue monitoring of UIT and support Non-SIT LDSO testing
- Progress DIP Service Provider transition from L1 to Full Support
- Progress Migration Data Provision and engagement with MCC

- SIT Support & Change Backlog
  - Releases into SIT (weekly/per need) to address open defects from SIT
  - ISO27001: progress required inputs to enable Elexon to incorporate DIP into existing ISMS
  - Further updates to DIP deliverables and work products to ensure documentation reflects expected Production release
  - Address queries on SOLR and secure approval to proceed with development
  - Execute Penetration Testing and confirm any remediation required

Party Milestones & Deliverables	Original Date	Forecast date & RAG
*Non- Functional SIT Theme 1**	*24/02/25*	*24/02/25*
DIP 5 – Migration / Transition	*27/06/25*	*27/06/25*
DIP 6 – Hypercare	24/09/25	24/09/25
*M10 – Central Systems Ready**	*24/09/25*	*24/09/25*
*M11 – Start of 18m Migration**	*22/10/25*	*22/10/25*

* Programme date

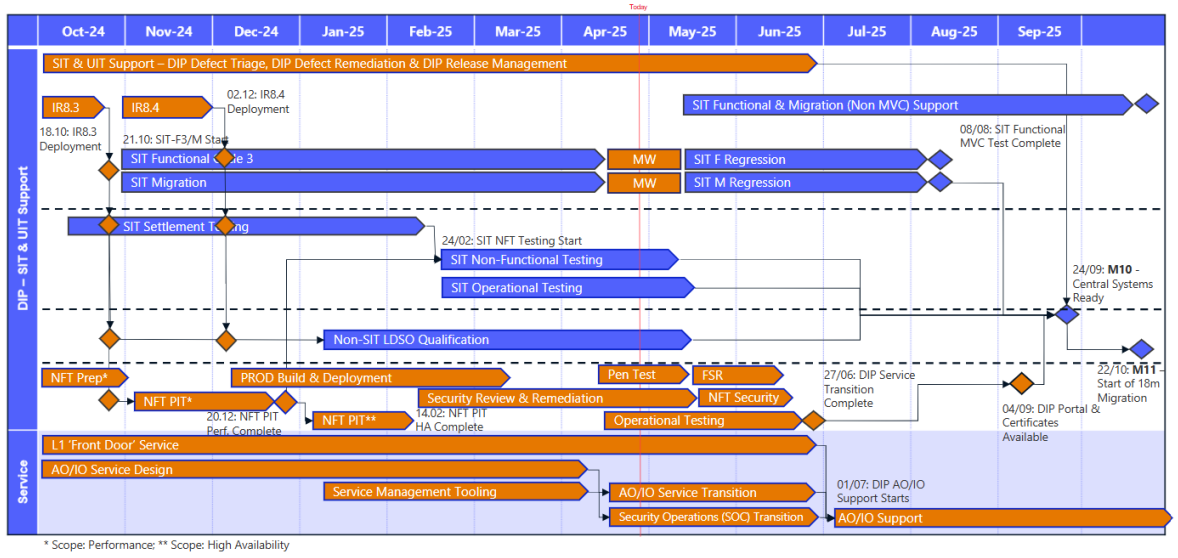
Decisions required	From whom?	By when?
None	n/a	n/a

Risk or Issue & RAG	Mitigating or resolving action required	Date for action to be resolved	Action owner
Clarity of Roles – Elexon Service Management, DIP Manager, DIP SP	Active engagement with Helix to ensure that RACI for Operational Services is fully defined. Feedback to be provided by Helix on DIP SP Service Processes. Update 28.04: work in progress, further sessions required, completion of DIP 5 milestone 'at risk'.	30.05.2025	Smitha Pichrikat (Paul Daniels)
Scope of Reporting Solution	POC using Databricks and Data ingestion has been completed and was well received. Demos delivered 21.01. Follow on discussion required to confirm implementation approach. Update 28.04: Migration Data Provision scope agreed and work initiated. Strategic Reporting still under discussion.	09.05.2025	Smitha Pichrikat (Paul Daniels)
Programme SIT - "Completeness" of DIP Testing	Raised risk to Programme for review. Confirmation from SI Test team that test cases are defined/fit within SIT. Validate the scope and timing to ensure completeness (e.g., negative testing, error codes). Update 28.04: expected to form part of DIP Acceptance	30.05.2025	Smitha Pichrikat (Paul Daniels)

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner

DIP Delivery - Alignment to Programme Testing & M10/M11 – CR055 APPROVED - POAP (Simplified)



* Scope: Performance; ** Scope: High Availability

MHHS PROGRAMME

Key: DIP Service Provider Led; MHHS Programme Led

MPRS MHHS - Monthly Delivery Report

ST CLEMENTS

Report Date: 16-04-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress this Month:

- Continued UAT testing of MPRS sprints 5 > 13
- Test execution for SIT Functional Cycle 3 (Sprint 15 now completed)
- Supported early regression testing activities
- Completed Test execution for Migration SIT Cycle 3
- Investigation and retests of SIT Functional and Migration defects
- Supporting PP SIT enquiries
- Deployed several patch fixes to SIT environments and retested
- Planning of the Regression data loads
- Further Planning and resource allocation of the remaining UAT tests.

Progress expected in the coming month:

- Continue UAT testing of sprints 5 > 14 MPRS code
- Complete test execution SIT Functional Cycle 3 (Sprint 16)
- Support PP SIT enquiries
- Load Data for Regression
- Assess impact of new connections PIT tests
- Support additional Functional (Non MVC) Tests if required
- Support CoS Settlement Testing
- Support Regression Testing

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
Load Data for Regression	12-05-25	12-05-25

Risk or Issue & RAG	Mitigating or resolving action required	Target Date	Action owner
STCR46 – **RISK** – There is a Risk the Elexon/Ofgem Reporting requirements are not clarified in time to be developed and tested	**Update – Assumption that no change to MPRS is required – This has been closed as a risk and logged as an assumption below**. The SCS assumption is there will be no requirements provided in time to develop the report changes before M10. From the start of transition these reports will become increasingly inaccurate.	Closed	Programme
STCR45 – **RISK** – There is a risk the SIT testing requirements from the programme on St Clements are greater than anticipated	**Update – Risk lowered due to proximity to end of Cycle 3 and better understanding of the Sandbox testing.** The programme proposed to close this risk, but St Clements requested keeping it open until clarity on the requirements for SIT non MVC support and the early sandbox testing. The Current mitigation is to retain whole MPRS test team through to the completion of SIT non-MVC support	Q2 2025	Programme
STCR71 – **RISK** – Risk of delays within SIT caused by requests from non LDSO programme participants to the St Clements MPRS team to provide supplementary support and expertise diverting resource away from the St Clements/MPRS SIT core activities	**Update – Risk lowered due to proximity to end of Cycle 3.** St Clements test team continues to be occasionally impacted by incorrectly assigned defects, for example evidence not being checked thoroughly enough before being assigned to St Clements. The unexpected addition of Early Regression activity has added to this risk.	Q2 2025	Programme
STCR72 – **RISK** – There is a risk that late changes from other parties impacts St Clements ability to deliver to M10	**Update – Proximity to M10 lowers this risk**. The new connections change has been rejected. However other changes could still be required before the code freeze (see IO222 – ESME ID). There is insufficient time to add further change to MPRS before M10 unless the equivalent effort is descoped from the pre-M10 work or prevent any significant design change before M10.	Q2 2025	Programme
Assumptions			
There is sufficient time to complete UAT testing to the required standard	CR055 has provided an additional 6+ months to complete this activity	Ongoing	SCS
MPRS high level plan broadly remains the same following detailed impact assessments	Development for core MHHS MPRS functionality is complete	To last sprint	SCS
Scope of MPRS development does not extend	Scope change (eg data cut/data cleanse/CRs) to impact milestones. Consider delaying when functionality is required for testing	Ongoing	Programme
Elexon/Ofgem Reporting requirements require no change to MPRS	The assumption has been made that no changes or further development are required to MPRS for any reporting requirements	Ongoing	Programme

MHHS - Monthly Delivery Report (RECCo)

Report Date: 25/04/2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- EES continuing to test in SIT Functional and Migration with no open defects. SIT Operational and NFT Testing begun.
- Engagement with Helix on Service Management processes.
- REC Issue I0241 raised and developing additional REC changes required for M8. List of required changes (up to IR8.10) published on Collab Base Pre-M8 Change Log.
- QAD Portal live for SIT Party and non-SIT LDSO Final QAD submissions. Lessons learnt exercise undertaken on Initial QAD review process and enhancements made/updated guidance published. Assessed Qualification impacts of Programme proposals to recategorise SIT MVC/non-MVC as M10 Ready, M11 Ready and non M11 Ready.
- Operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.

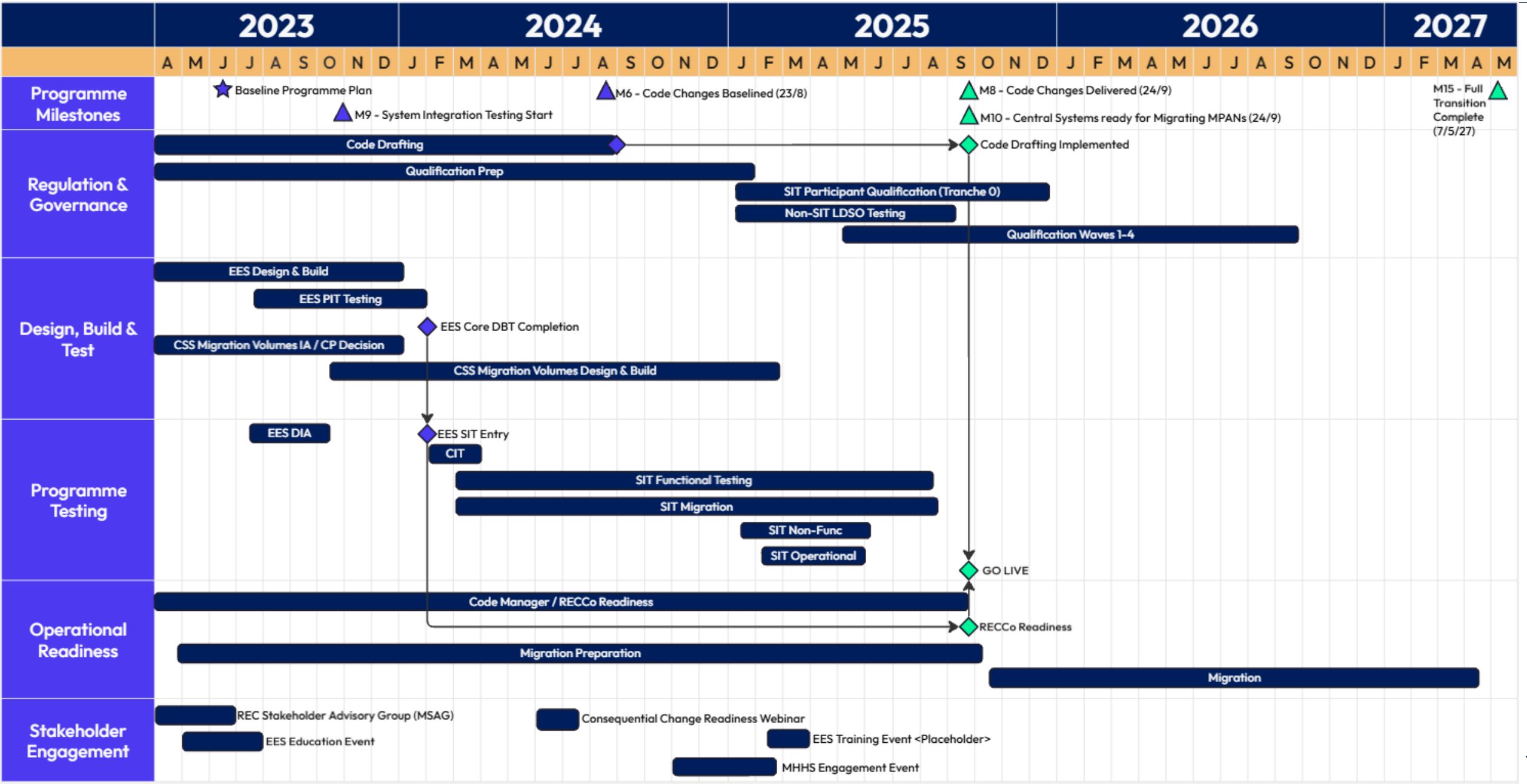
Progress expected in the coming month:

- EES to complete SIT Functional and Migration Testing and continue SIT Operational and SIT Non-Functional
- Engagement with Helix on Service Management processes to continue, cross service desk processes to be agreed for EES and the REC Service Desks, REC Code Change for EES, REC, Switching and ERDS Service Desks to be agreed.
- Operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.
- Commence review of SIT Party and Non-SIT LDSO Final QAD submissions. Update QAD and QA&P to reflect new categories of M10 Ready, M11 Ready and not M11 Ready.
- Review M8 REC Code Drafting changes with CDWG and CCAG. Engage with Programme/Elexon on further REC SCRs required to support IRG and Service Management.

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
QAD v5 (covering move away from SIT MVC/non-MVC) approved and published	May 25 (tbc)	May 25 (tbc)
QA&P v5 (covering move away from SIT MVC/non-MVC) approved and published	May 25 (tbc)	May 25 (tbc)
REC MHHS Training Event	13/02/2025	13/02/2025
M8 - Code Change Delivered	24/09/2025	22/09/2025

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
Key operational processes required for MHHS will not be sufficiently developed, documented and tested ahead of MHHS go-live. Including roles and interactions between BSC/DIP, REC and Switching service desks, incident management, error resolution, trade sales, SoLR, etc.	Risk	Requirement for clear design documentation and milestones to be tracked under programme governance (e.g. TORWG). Cross Functional Service Management processes to be agreed. As per the draft Ofgem declaration we are working with BSCCo to ensure that DIP processes for SOLR and other operational processes are in place.	TBC – Industry wide workshops to held	Jonny Moore
R0920 - Swagger may not be aligned to approved design artefact (DES138) which is used for Code drafting. Lack of alignment means M6 criteria not met and could also lead to qualification delays and live operational issues.	Risk/Issue	Programme proposed taking no action to address risk/issue (raised in May 2024). RECCo raised DINs to document the identified issues. Programme deferred DINs to post M10. Now awaiting handover of deferred DINs to Code Bodies so that these can be progressed through BAU change.	TBC – Awaiting confirmation of handover of deferred DINs	Andrew Wallace
Programme SIT Artefacts for provision of equivalent Qualification documents and confirming if Code Bodies need to undertake any additional qualification activity for SIT parties.	Dependency	Finalisation of SIT Operational RTTM and Test Cases to provide confidence that all REC Qualification requirements are covered.	30/04/04	Andrew Wallace
DIP Manager Service not established in time to; provide requested reporting to support REC Performance Assurance, undertake assurance on DIP User and agree cross code change management	Risk	Engagement with DIP Manager and Programme.	31/05/25	Andrew Wallace
RECCo need to develop tie-ins with enduring BSC service management as part of operational readiness, including roles, responsibilities and hand-offs for incident management, error resolution and operational processes (trade sales / SoLR / etc.)	Dependency	Cross Functional Service Management processes being consulted on and to be agreed. Lower-level design being agreed through industry wide workshops.	TBC – Industry wide workshops to be held	Jonny Moore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2026
2027
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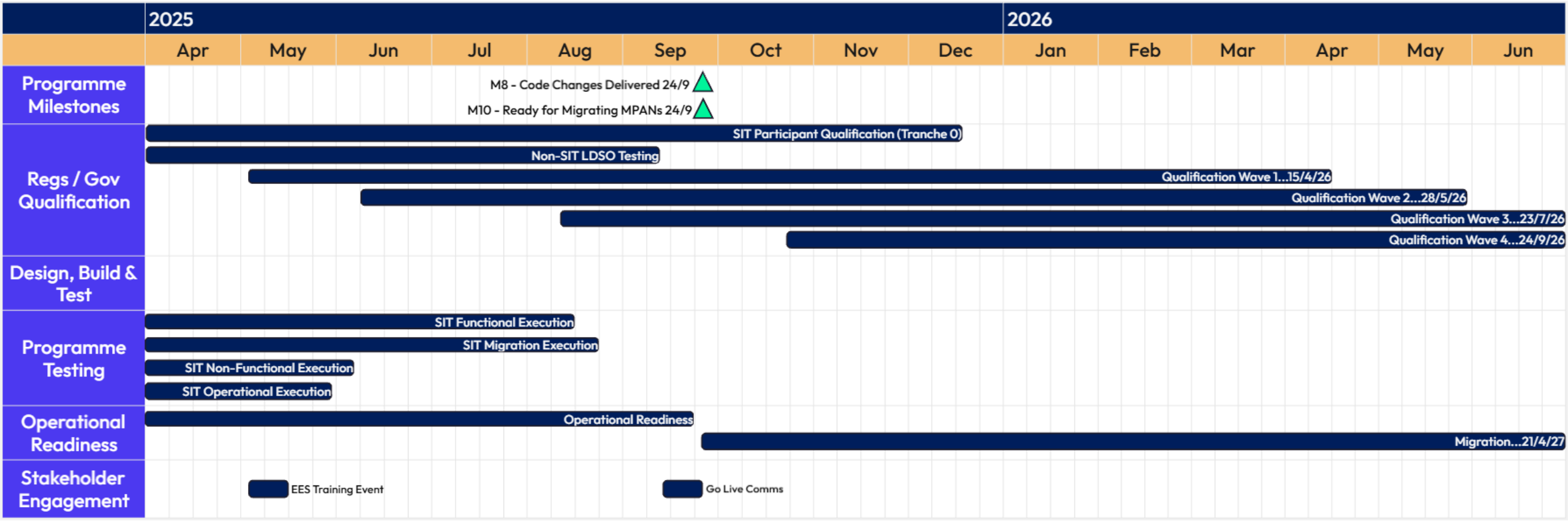
Programme Milestones
Baseline Programme Plan
M9 - System Integration Testing Start
M6 - Code Changes Baselined (23/8)
M8 - Code Changes Delivered (24/9)
M10 - Central Systems ready for Migrating MPANs (24/9)
M15 - Full Transition Complete (7/5/27)
Regulation & Governance
Code Drafting
Code Drafting Implemented
Qualification Prep
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Waves 1-4
Design, Build & Test
EES Design & Build
EES PIT Testing
EES Core DBT Completion
CSS Migration Volumes IA / CP Decision
CSS Migration Volumes Design & Build
Programme Testing
EES DIA
EES SIT Entry
CIT
SIT Functional Testing
SIT Migration
SIT Non-Func
SIT Operational
GO LIVE
Operational Readiness
Code Manager / RECCo Readiness
RECCo Readiness
Migration Preparation
Migration
Stakeholder Engagement
REC Stakeholder Advisory Group (MSAG)
EES Education Event
Consequential Change Readiness Webinar
EES Training Event <Placeholder>
MHHS Engagement Event


2025
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Programme Milestones
M8 - Code Changes Delivered 24/9
M10 - Ready for Migrating MPANs 24/9
Regs / Gov Qualification
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Wave 1...15/4/26
Qualification Wave 2...28/5/26
Qualification Wave 3...23/7/26
Qualification Wave 4...24/9/26
Design, Build & Test
Programme Testing
SIT Functional Execution
SIT Migration Execution
SIT Non-Functional Execution
SIT Operational Execution
Operational Readiness
Operational Readiness
Migration...21/4/27
Stakeholder Engagement
EES Training Event
Go Live Comms

MHHS - Monthly Delivery Report (DCC)

Report Date: 23-04-2025

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

REC

- No updates

Capacity

- MHHS Capacity uplift in progress and plan to complete before Migration start.

New Requirements

- DCC SIT Functional Testing Support continues for Sprints 15 & 16.
- PR8135 in progress to remove obfuscation of MPXN in logs for CR5370 to enable dashboard reporting.
- SIT Operational Testing complete, one defect raised about Elexon not being a SEC party. This has been escalated in Elexon for a resolution. Discussions around solution of Data Share Agreement or SEC Party.
- DSP Performance Testing continues on track.

Progress expected in the coming month:

- Continued SIT Functional Testing Support.
- Test CR5370 (CSS Data Feed from Landmark) in Pre-Prod.
- Continue feeding DCC input into M10/M11 Cutover Plan consultation and defining Early Life Support Model.
- Facilitate DCC response Helix Service Management Consultation.
- SMETS1 Configuration – Further activities to be planned along with supplier analysis.

Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
Ofgem approval	25-10-22	28-11-22
MHHS SIT Start	11-03-24	11-03-24
MP162 Go-LIVE	27-06-24	27-06-24
R0044	27-06-24	27-06-24
Capacity Uplift	Apr 25	Apr 25
SMETS1 Data Cache	N/A	Oct 25
SMETS1 elevated consumption fix	N/A	TBC

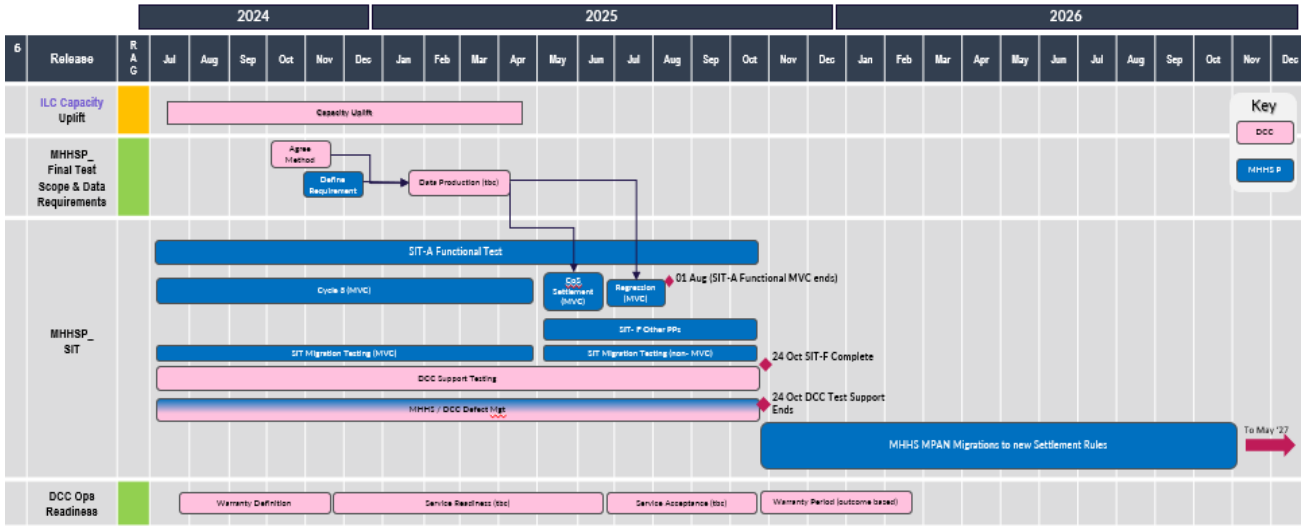
Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues (See detail on page 2)

SMETS1 FOC meters that require re-configuration in order to provide accurate half-hourly data – approval of consultation required to enable solution to be taken forward

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			



RAID & RAG

Ref.	Risk	Calculated Risk	Mitigation / Update	Owner	Area	Service risk RAG
1	As a result of there being no system-based control to prevent daily migration volumes exceeding the 300k peak-of-peaks, there is a Risk to CSS performance	High	DCC have investigated legal & regulatory controls available to mitigate, and are engaged in the Governance Framework definition with Elexon Migration Delivery Team. Identification of industry exception escalation processes running behind plan, and required to close off this Risk	DCC/MHHS Programme	Migrations / Capacity	Amber
2	As a result of the sizing of CSS capacity increases being based on peak-of-peak migration thresholds defined in the Migration Thresholds document plus "business as usual" (BAU) volumes, there is a Risk that BAU volumes today may not reflect BAU volumes between April 2025 and October 2026, if switching increases. This could result in CSS being under scaled.	Medium	CSS and DSP should be sized for a peak-of-peak CoA volume of 300K plus 291K (the original CSS peak-of-peak volume) to allow for growth in switching rates. Costs for CSS Uplift identified & CR submitted to RECCo for review – complete & included in RECCO Operational Budget. DSP advised volumes can be met with current build, being ratified via Performance Testing.	DCC	Migrations / Capacity	Green
3	As a result of the potential significant cost involved in scaling CSS and/or DSP to achieve a peak-of-peak CoA volume of 591K, there is a risk that this may not be cost effective and/or technically feasible.	Medium	Performance testing with Landmark & Netcompany to confirm compliance with these volumes due for completion end Jan. CGI testing SoW signed & planned for completion by April. DCC commitment to associated SLAs contingent on successful completion of this testing.	DCC	Migrations / Capacity	Green
4	As a result of a lack of clarity around industry the capacity impacts of MHHS, DCC have had to build additional capacity based on a set of assumptions, There is a Risk that any industry changes which materially impact the Capacity Assumptions may not be able to be reflected in the capacity at Go Live, due to the time required to deliver capacity increases.	Medium	A formal letter has been sent to Ofgem on June 18th detailing the assumptions on which DCC has built the capacity which will be available at MHHS implementation. Follow-up PPIR will be undertaken in late Q1 2025.	DCC/MHHS Programme	Capacity	Green
5	As a result of a Configuration issue with FOC SMETS1 meters, there is an issue that a volume of meters (tbc) will return incorrect half-hourly data values, impacting supplier settlement & customer billing.	TBC – Dependent on volume of meters impacted	DCC issued an industry consultation in February on the preferred solution for the identification & resolution of this issue. 4 week consultation ran until 7th March. Timescales for resolution to be clarified and advised to Programme following outcome of consultation.	DCC	Meter Accuracy	

MHHS - Monthly Delivery Report (ElectraLink)

Report Date: 28-04-25

Core capability provider
ElectraLink

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status Update

ElectraLink updates for April PSG:

- Supporting MHHS participants through our helpdesk as required to use the DTS to support their SIT testing.
- Continued collaboration with MHHS Programme and teams engaged via participating in working groups such as SITWG, FITG, S&T, DAG, DWG and fortnightly sessions with the programme and Webinars.

Milestones and Deliverables:

- None

Decisions required	From whom?	By when?

RAID	Mitigating or resolving action required	Date for action to be resolved	Action owner

Dependencies	Managing action required	Date for action to be resolved	Action Owner
Updated DTC Catalogue 4-6 weeks in advance of release date to ensure we can update it prior to MHHS requirement	Communication with MHHS & REC ongoing, CCN process to ensure release is managed effectively and on time	-	**MHHS/ElectraLink/REC**

MHHS - Monthly Delivery Report (DNOs) Number of Organisations who reported 6 of 6 Report Date: 24-04-25

LDSO
DNO

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

DNOs Status & Outlook

Progress since last month

SIT Participant
- Successfully completed SIT Operational data load for Metered & Unmetered MPANS.
- ENWL confirmed placing reliance on them testing DURABILL REP002a/2b DPI data change.
- Commenced SIT Non-Functional Testing.
- Commenced SIT Operational Testing.
- Deployed latest MPRS 9.0 Sprint 13 Patch 2 release to SSEN SITA & SITB environments.
- Deployed latest DURABILL 6.5.50 release.
- Deployed latest ADQM release to SITA & SITB environments.
- Completed SIT Functional/Migration Cycle 3 Sprint 14.
- Completed responses to first QAD comments/ re-submitted for MPIDs.
- Completed Data Cleanse - Connection Type "W" changes & created SDEPs for Suppliers.
- Updated & submitted Placing Reliance on ENWL for DURABILL REP002a DPI testing.

Non-SIT
- Continuing detailed design, build and test of impacted DNO systems
- Service Management – Reviewed CPSD and Elexon Consultation
- Execute Industry Qualification Test activities
- Submit Qualification Test Report
- Qualification Assessment Document Completion
- Data Cleanse & Back Population Activity
- Migration & Kestrel Webinars & Dress Rehearsals
- Cut Over Planning
- Readiness Assessment 5/6 Completion
- M10 Readiness Fortnightly Reporting
- Attendance at all program working groups, consultant meetings

Expected key activities next month

SIT Participant
- Close out Sprint 15 SIT Functional & Migration Testing.
- Commence Sprint 16 SIT Functional & Migration Testing.
- Complete Readiness Assessment 5/6 Response.
- DURABILL combined 3a/3b software release to SITB DURABILL environment.
- Submit updated M10 Cutover plan.
- Respond to Service Management consultation.
- Volunteering for Operational Readiness Testing.

Non-SIT
- Continuing detailed design, build and test of impacted DNO systems
- Execute Industry Qualification Test activities
- Submit Final Qualification Test Completion Report
- Readiness Assessments 5/6 completion
- Final QAD complete
- Data Cleanse & Back Population Activity
- Migration & Kestrel Webinars & Dress Rehearsals
- M10 Cut Over Plans
- GLIG - M10 Readiness Fortnightly Reporting
- Service Management Workshops
- Attendance at all program working groups, consultations meetings

DNO Key Deliverables & Activities	Latest Status	Due Date & RAG	Relevant Programme Milestone(s)
DNO System Integration Testing (SIT) Participants			
Populate data load into SIT B environment	Metered/Unmetered MPAN Data load completed successfully.	04/04/25	M10
Respond to Helix Service Management Consultation	Awaiting LDSO workshop before raising response	22/04/2025	M10
Respond to Readiness Assessment Questionnaire 5/6	Awaiting questionnaire	28/04/2025	M10
Non-SIT LDSOs testing start (Functional / Migration / NFT / Ops)	PIT Functional & Migration Testing – complete PIT Operational Testing – complete PIT Non – Functional Testing -complete Qualification Testing – On track to planned timelines Initial QAD –complete Full QAD – Ongoing		M10
Readiness to support migration start, including Registration Services. Network Operators and UMSOs	DNOs are aligned with the program regarding the expected migration volumes, and continue to attend the working groups to support		M10

Escalations / Priority Actions	To Whom	Required Resolution	Owner
Accuracy DUoS Billing - One key area remains outstanding – Chris Price/Mark Bellman (in conjunction with ENA COG) taking this forward. CP sent email to John Abbott and Holly Abbott Ofgem - Lack of published requirements – Chris Price to send an email to Ofgem Service Management Model – Workshops ongoing to mitigate risk and Elexon Service Management Consultation underway	Programme/Ofgem/Elexon	ASAP	Elexon Ofgem Programme

Risks, Issues & Dependencies

Key Risks & Issues	Mitigation, Impacts & Latest Actions	Owner	Relevant Milestone(s)
Challenges on clarity of Helix Service Management documentation. Delay could impact LDSO responses by 22/04/25.	The Programme team has raised a risk that if the submissions are delayed it could impact M10 readiness (SM model still being defined).	Jason Brogden	Qualification/ M10/ M11
Late feedback from Code Bodies on QAD submissions could mean not completed by M10	Risk raised with Programme team during bi-laterals.	Code Bodies	M10/ M11
Data Cleanse risk that the program may introduce additional activity which could result in additional resources being required to support	Further detail awaited from the program via DCWG Detail received re updated plan this will be reviewed at next DCWG	DCWG	M10
Risk to integrity of DUoS billing from MHHS if settlements data is not accurate or complete. Current planned testing only covers limited scope.	Assurance of testing/modelling provided. Further information required regarding central monitoring and warrant/hypercare processes during Migration windows. See Escalations above	MHHS, Elexon Helix/Assurance	

Key Dependencies & Assumptions	Dependency On	Summary & Key Actions	Stakeholders	Relevant e Milestone(s)
Helix Service Management issue will be resolved. Submissions to happen as per schedule	LDSO session	Ensure LDSO's clear on the ask of Service Management on their respective organisations.	LDSO	M10
NFT Tooling Build test & complete	PIT- NFT Tooling	Needed to manage volumes as it's not a proven tool or mechanism to support PIT Non-Functional Testing.	LDSO	M10
Reverse Migration Complexity Reduced/Managed	Migration	Program reducing the complexity in reverse migration process to enable timelines to be met	MWG	M10

RAGs	Overall	Approach	Plan	Resources	Budget	Risk

DNOs Status & Outlook

Progress since last month

SIT Participant

- SIT Testing activity.
- Applied updates to QAD submission .
- Responded to the Ofgem Amendments to MHHS Programme Governance Framework consultation.
- Progressed LDSO Service Management understanding with Helix and responded to published consultation.

Non-SIT LDSO Qualification Testing

- One IDNO QT complete
- Responded to QAD queries
- Populating supporting QAD documentation; PIT Completion Report, RTTM.
- Eclipse functional testing and operational testing are completed
- Non-functional testing 5 out of 8 tests are completed

Expected key activities next month

SIT Participant

- Continued SIT activity.
- Review and respond to Ofgem LDSO Licence Condition consultation, as and when published.
- Make final QAD submission.
- Consider internal M10 criteria.
- Consider internal transition requirements.
- Consider Internal Early Life Support requirements.
- Complete and submit Cutover Plan.
- Continue to work with Helix to seek a better understanding of the Service Management, including DR/BC and early life support requirements.
- Review RA 5/6 survey and submit response by16.05.25.
- Continue Data Cleanse activity, including the submission of Export MPANs declaration .

Non-SIT LDSO Qualification Testing

- Data cleanse
- Respond to all QAD queries
- Finalise QAD supporting documentation; RTTM, Final PIT Completion Reports
- Liaise with internal and external teams supporting QT to ensure successful exit achieved.
- Commence detailed planning for Cutover and pre-cutover activities and make submission.
- Completed Eclipse NF testing
- Complete RA 5/6 survey
- Complete DIP onboarding

DNO Key Deliverables & Activities	Latest Status	Due Date & RAG	Relevant Programme Milestone(s)
IDNO System Integration Testing (SIT) Participants			
SIT Migration	Completed	28.03.25 (End)	M10
SIT Non-Functional	On track	Themes 2 & 3 ending 23.05.25	M10
SIT Operational	On track, one defect due to be fixed 28.04.25		M10
SIT Functional	On track	27.06.25 (End)	M10
Non-SIT LDSO Qualification Testing			
Populating updated QAD Documentation	On Track		
PIT non-functional and operational completion being finalised following Programme feedback	On Track /Completed		
Non-SIT LDSO QT	Completed		
PIT Function and Migration	Completed		
QT	On track	16.05.25	

Escalations

	To Whom	Required Resolution Date	Owner
None			

Key Risks	Mitigation, Impacts & Latest Actions	Owner	Relevant Programme Milestone(s)
Qualification Process impacting M10	Code Bodies looking at ways of making the process more efficient and less timely	Code Bodies/Programme	M10
Lack of Service Management baselined requirements in order to inform participant M10 readiness Plans	Whilst there has been a lot of progress in this area in the past few weeks, until the documents are baselined there is no certainty of requirements on PPs	Elexon/Helix	M10
There is a risk that LDSO qualification sign-off at PAB ahead of M10 may well be underestimated	Programme working to mitigate	Programme	M10

Key Dependencies & Assumptions	Dependency On	Summary & Key Actions	Stakeholders	Relevant Programme Milestone(s)
Supplier parties will manage their data preparation activity so as to avoid LDSOs receiving large volumes at once and being unable to process to timescales	Suppliers	To date supplier data and UMS activity has been slow. LDSOs can process managed volumes, but if LDSOs receive bulk MPANs it may have impacts on the processing timescales. We are engaging with suppliers to understand their workplans to avoid adverse impacts.	Suppliers, LDSOs	M11

Central Party Finances – 24/25

Overarching Costs for MHHS Central Parties FY 24/25

Financial Measure	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
MHHS Budget	2.09	1.88	1.71	2.06	1.66	2.56	1.76	1.61	1.95	2.06	1.95	2.28	**23.58**
MHHS Actual	1.84	1.93	1.71	1.77	1.73	1.61	1.79	2.13	1.55	2.02	2.04	2.41	**22.53**
DCC Budget		1.01			4.45			3.35			2.52		**11.33**
DCC Act/Forecast* **	0.35	0.25	0.19	0.17	0.29	0.31	0.22	0.41	0.63	0.97	0.35	0.82	**4.97**
Helix Budget	3.40	3.40	3.40	3.40	3.40	3.40	1.80	1.80	1.80	1.80	1.80	1.80	**31.20**
Helix Act/Forecast	2.90	3.20	3.10	3.30	3.00	3.20	2.50	2.10	1.60	2.00	2.00	2.30	**31.20**
RECCo Budget	0.36	0.38	0.29	0.28	0.31	0.45	0.37	0.18	0.23	0.27	0.28	0.32	3.74
RECCo Forecast	0.33	0.34	0.25	0.25	0.28	0.42	0.34	0.14	0.20	0.24	0.25	0.29	3.32
Total Budget	**6.22**	**6.03**	**5.77**	**7.22**	**6.85**	**7.89**	**5.1**	**4.76**	**5.07**	**4.97**	**4.87**	**5.24**	**69.85**
Total Act/Forecast	**5.42**	**5.72**	**5**	**5.49**	**5.02**	**5.54**	**4.85**	**4.64**	**3.98**	**5.23**	**4.39**	**5.53**	**62.02**

Please note:

- **Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties*
- ***MHHS – includes contingency*
- ****Note from DCC – figures amended from previous month to only reference costs incurred in this financial year*
- *****RECCo – includes only 3rd party costs (does not include internal resources)*

Central Party Finances – Colour Key
Actuals data

Central Party Finances – 25/26

Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
MHHS Budget	2.26	2.02	1.83	1.78	1.78	1.76	1.81	1.48	1.38	1.36	1.31	4.79	**23.56**
MHHS Actual/Forecast	2.26	2.02	1.83	1.78	1.78	1.76	1.81	1.48	1.38	1.36	1.31	4.79	**23.56**
DCC Budget		2.80			1.25			0.92			0.66		**4.20**
DCC Act/Forecast* **		2.80			1.25			0.92			0.66		**4.20**
Helix Budget	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	**29.8**
Helix Act/Forecast	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	**29.8**
RECCo Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	**1.78**
RECCo Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	**1.78**
Total Budget	**6.56**	**6.31**	**6.19**	**5.55**	**5.24**	**5.41**	**4.91**	**4.39**	**4.07**	**3.37**	**3.22**	**6.86**	**59.34**
Total Act/Forecast	**6.56**	**6.31**	**6.19**	**5.55**	**5.24**	**5.41**	**4.91**	**4.39**	**4.07**	**3.37**	**3.22**	**6.86**	**59.34**

Please note:

- **Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties*
- ***MHHS – includes contingency*
- ****Note from DCC – figures amended from previous month to only reference costs incurred in this financial year*
- *****RECCo – includes only 3rd party costs (does not include internal resources)*

Central Party Finances – Colour Key

Actuals data

Go-Live Implementation Group (GLIG) Update

GLIG Progress
Updated to 26/03/25

The non-governance meetings, FTIG and GGLG, are aligned under the banner “Go Live Implementation Group” (GLIG) with alternating weekly agendas of ‘SIT’ and ‘M10’

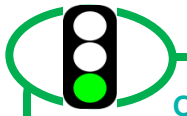
SIT Agenda

- Focus of recent sessions has been tracking progress on:
  - SIT Functional, Migration, Settlement, Operational and non-Functional testing progress
  - Helix Service Management Update
  - Regression testing
  - Pathways from SIT to M10 Qualification
  - Handover from SIT to Code Body Performance Assurance
- Open & transparent discussion on the above topics both in GLIG and in associated bilaterals
- Continued good engagement from CPs and PPs
- GLIG materials are now public and can be viewed by anyone with access to the Collaboration Base
- GLIG content continues to be shared as appropriate through SITWG, SITAG, PSG

M10 Agenda

- The focus of GLIG-M10 is on Go-Live Readiness, tracking progress, and ensuring all involved parties are aligned and committed to M10
- Central Parties, Code Bodies and LDSOs are being tracked against the M10 Acceptance Criteria
- GLIG provides a forum for open and transparent discussion on any obstacles or concerns industry or the Programme has for reaching M10
- Focus of recent sessions has been tracking progress on:
  - Helix Service Management Updates
  - SMET1 FOC Issue Updates
  - QAD Process Improvements
  - Cutover Planning
  - Legacy Systems Assessment

MHHS Programme – Code Workstream Summary



Overall Status

- M8 activities are on track
- M8 Code change control is stablising with low volumes of updates
- Preparation for the M8 SCR Changes and timescales has started

Monthly Summary

- M8 Control is stablising
- M8 SCR timelines under development
- BSC Artefacts checked out and being redlined for M8 SCR Modification
- REC MHHS Issue group, which will form the REC Modification on track
- Fast Track Code change process is being tested
- Service Management Codification is progressing, but still a high risk

Next Month Deliverables

- Continue populating M8 Code change control
- Support Service Management Codification
- Validate urgent/fast track Code change process with Code Panels
- Prepare for Code Changes being present to May CDWG

Ref	Drafting Milestones	Baseline date	Forecast date	Status
T3-RE-0660	CDWG Endorsement	Tue 10/06/25	Tue 10/06/25	Green
T3-RE-0700	CCAG Endorsement	Wed 25/06/25	Wed 25/06/25	Green
T3-RE-0750	Send to Ofgem for SCR Direction	Wed 25/06/25	Wed 25/06/25	Green
T3-RE-0800	Freeze M8 Change Control Log 1.0 and create V2.0	Wed 02/07/25	Wed 02/07/25	Green
T3-RE-0850	Agree Fast Track Code Change Process	Wed 02/07/25	Wed 02/07/25	Green
T3-RE-0900	Ofgem direct SCR Code change	Thu 03/07/25	Thu 03/07/25	Green
T3-RE-0950	Present to Panel	Thu 10/07/25	Thu 10/07/25	Green
T3-RE-1000	Code Change Industry Consultation	Tue 29/07/25	Tue 29/07/25	Green
T3-RE-1050	Panel Recommendation	Thu 14/08/25	Thu 14/08/25	Green
T3-RE-1100	Ofgem Decision	Fri 05/09/25	Fri 05/09/25	Green
T2-RE-0650	M8 Code Change Delivered	Wed 22/09/25	Mon 22/09/25	Green

PSG - Qualification Update

Overall Status / Progress

Overall Qualification:

- Process and technical improvements to QAD Portal implemented including:
  1. Functionality added to allow Rich Text updates to QAD answers
  2. Enhancements to notifications and reminders
  3. Addition of screenshots into QAD guidance to provide clarity
  4. Review of resourcing model and any changes needed to provide surge cover
- QAD update related to Smart Exemption for Suppliers approved at QAG, BSC PAB and REC PAB.

Non-SIT Supplier & Agent Qualification:

- Review of PIT A&P for Waves 1-4 in progress along with RTTMs for Wave 1.
- DIP Onboarding Webinars invitations sent for all waves and updated guidance published.
- Preparation underway to open QAD for all Wave 1 participants (05/05).
- Updates to QT Test Cases expected following rationalisation exercise by Code Bodies.

Non-SIT LDSO Qualification:

- Non-SIT LDSO Qualification Testing Workstream has moved back to Green RAG status from Amber RAG status.
- The change in RAG status is due to the 1 LDSO who was considered at being at risk of not completing their Qualification Testing (QT) within the QT window as made sufficient progress they are no longer at risk and are on track to complete within the window. All non-SIT LDSOs are now considered to be on track to complete in the QT window.
- Currently 9 open defects across all the non-SIT LDSOs. Of which, 2 are Severity 2 defects. Both are expected to be closed within the QT window, with 1 ready for retest and the other awaiting a patch. Work is ongoing with Non-SIT LDSOs to fix, retest and close the other 6 Severity 3 defects.
- 2 Non-SIT LDSOs are scheduled to run resilience Non-Functional test cases week commencing 6th May. This will be run jointly as it will involves DIP Outages.
- Retest of the fix for the SIT Defect 43971 loading Duplicate Tariff IDs happened successfully in UIT.

Key upcoming milestones

Milestone name	Date	RAG
Final QAD Submission Window Opens (SIT MVC & Non-SIT LDSO)	07/04/2025	C
Initial QAD Submission Window for Wave 1 Opens	05/05/2025	G
Final QAD Submission Window Closes (M10 Ready)	09/05/2025	G
End of the Non-SIT LDSO Qualification Testing Window	16/05/2025	G
Final QAD Submission Window Closes (Non-SIT LDSO)	23/05/2025	G

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
SIT MVC & Non-SIT LDSO	Timelines very tight for finalising QAD and confirming Qualification with REC Code Manager and BSC PAB ahead of M10/11 deadlines.	Working closely with SIT and Non-SIT LDSO teams to understand testing timelines and where Qualification activities can complete ahead of test sign off. Engagement with BSC PAB ongoing to ensure expectations are set around SIT MVC and Non-SIT LDSO Qualification.	A
Non-SIT Supplier & Agent	Key dependency on finalisation of SIT Operational RTTM to confirm full Qualification Testing scope.	Working collaboratively with the SIT teams to understand the delivery timelines and to get sight of the RTTMs as early as possible to inform QT scope.	A

Level 3 Advisory Groups Updates

Advisory Groups
Updated to 28/04/2025

Governance group updates

Programme Steering Group (PSG)

PSG 05 March 2025

M10 Checkpoint: The Programme and IPA presented their findings on the M10 checkpoint. The Programme is on track for M10 but is not in a place to bring M10 forward or bring M14 and M15 forward. There will be a further Checkpoint in July

Testing Update: Programme provided an update on SIT Functional, Migration, NFT testing.

Non-SIT LDSO QT Update: Programme provided an update, with the RAG status moving from green to amber.

Helis Service Management: Helix provided an update on Service Management, and outlined a plan would be shared at GLIG on 04 April 2025.

MHHS Open Day Update: Programme provided an update on the positive feedback received about the Open Day themes and ways it may be improved in future.

PSG papers available here.

Design Advisory Group (DAG)

DAG 09 April 2025

Meeting held by correspondence owing to diminishing content.

The Changes to the Interface Code of Connections were approved by correspondence. The update was endorsed by the Security Design Working Group (SDWG) 12 March 2025. The document in both clean and red-lined version can be found on the Interface Code of Connection and PKI Policy Page on the MHHS website. The updated area is Section 5.4.3 - PKI roles.

DAG papers available here.

Cross Code Advisory Group (CCAG)

CCAG 24 April 2025

In the meeting, the CCAG provided updates on:

Horizon Scanning Log: Updates from all Code Bodies on changes which may impact MHHS Programme.

Urgent/Fast Track Code Change Process: The Programme, BSC, REC, DIP and SEC provided an update on how Code Bodies can deliver urgent/fast track Code change.

Reporting Milestones, CCAG Risks and Post-M6 Change: Programme provided an update on the milestone status, risks and Post M6/pre M8 Code Change Approach and Planning.

M8 Code implementation: Code Bodies and DIP Manager update on the M8 Code Implementation/go-live.

CCAG papers available here.

System Integration Testing Advisory Group (SITAG)*

SITAG 19 March 2025

SIT Operational Theme 3 (Batch 2 – Supplementary): SRO approved SIT Operational Test Scenarios and Test Cases - Theme 3 (Batch 2 – Supplementary).

Descoping MDR Testing: SRO approved the removal of the following tests from SIT Functional scope:

- SITFTS-0260 TC01 Smart
- SITFTS-0260 TC02 Smart
- SITFTS-0260 TC03 Smart Consent Change
- SITFTS-0260 TC04 SRV 5.1 Error
- SITFTS-0270 TC01 Smart

Programme Milestones related to SITAG: SRO approved Milestone name change for T3-TE-0040 from Theme 2 SIT Non-Functional Testing Start to Theme 2 & 3 SIT Non-Functional Testing Start.

SITAG papers available here.

Qualification Advisory Group (QAG)*

QAG 17 April 2025

M10 Checkpoint Update: Programme provided an update on M10 Checkpoint, noting the Programme is on track for M10.

QAD Progress and Feedback Update: Elexon Qualification team provided an update on the progress made with feedback received since the last meeting, focusing on the initial QAD submission.

Non-SIT LDSO QT Update: Programme provided an update on the overall status of Non-SIT LDSO QT wjhich remains Amber.

Programme Milestones related to QAG: Code Bodies and Programme provided an overview of upcoming Programme Milestones related to QAG.

QAG papers available here

Migration & Cutover Advisory Group (MCAG)*

MCAG 01 April 2025

Data Cleanse Plan: SRO approved the Data Cleanse Plan (v4.1).

M10/M11 Cutover Plan: SRO approved the M10/M11 Cutover Plan (v1.1), acknowledging that; the Cutover Plan will undergo further iterations, as Cutover Planning workshops are undertaken with key stakeholders; and further detailed cutover plans/runbooks will be produced to ensure the Cutover activity is closely managed.

Programme Milestones related to MCAG: SRO approved the dates changes of milestones; T3-TE-0036 from 15/10/2025 to 20/10/25; and T3-MI-0033 from 30/07/2024 to 29/04/25. SRO approved the establishment of new milestone related to Sprint Execution End (T2-MI-9000).

MCAG papers available here.

Wider Programme Updates

Participant Checklist:

There are a few updates this week, so this week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Elexon Helix Service Management Consultation – the deadline is **Monday 28 April 2025**
2. NEW! MHHS Migration Licensed Distribution System Operator (LDSO) Information Programme Participant Information Request (PPIR) – the deadline is **Monday 12 May 2025**
3. REMINDER: Participant Cutover Plans – the deadline is **Friday 16 May 2025** for Central Parties and **Friday 30 May 2025** for Licensed Distribution System Operators (LDSOs) and Systems Integration Testing (SIT) Suppliers & Agents
4. REMINDER: Migration Supplier Submission round starts next week!

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

We've created the **Interim Release and Swagger version alignment document** for SIT participants. You can view this document on the respective **SIT pages** of the Collaboration Base and MHHS website.

Upcoming Governance Meetings:

- **Thursday 24 April 2025:** Data Cleanse Working Group (DCWG)
- **Thursday 24 April 2025:** Systems Integration Testing Advisory Group (SITAG)
- **Tuesday 29 April 2025**: Migration & Cutover Advisory Group (MCAG)

*SITAG, MCAG, QAG replaced the Testing and Migration Advisory Group (TMAG) in Q1 2024.

Key themes of PPC engagement

Testing

- Final push with participants who have outstanding PIT documentation feedback to respond to. All initial documentation has been submitted, and the Testing team are closing out final comments and work-off plans to put the Programme in the best position possible for SIT Ops and NFT Testing at the end of March.
- All Cohorts passed SIT Functional Cycle 3 as of **Friday 25 April 2025**.
- Published baselined Test Scope Traceability document for SIT Functional & Migration following approval at SITAG on **Thursday 24 April 2025**.
- Test Data team uploaded finalised set of MPANs for participants to check on **Friday 25 April 2025** in preparation for the Regression and CoS Settlement Testing data load.
- **Next Steps:** Begin planning comms and engagement approach for SIT Functional & Migration Exit Reports.

Qualification

- The PPC continue to support the Code Bodies / DIP Manager to adequately prepare participants for upcoming Qualification activities and deliverables, including submitting their Final PIT Approach & Plans, PIT RTTMs and Initial / Final QADs.
- The PPC have started to work more closely with the Code Bodies / DIP Manager to plan key engagement and comms activities for Non-SIT Supplier & Agent DIP Onboarding, which kicks off with a webinar on 6 May 2025.
- The PPC have supported the Code Bodies / DIP Manager to issue communications regarding the Non-SIT Supplier and Agent Qualification Testing Scenarios and Cases Consultation, and Non-SIT Supplier and Agent Qualification Test Data Approach and Plan consultations and the process participants will need to follow to apply for this exemption, and updated BSC / REC / DIP Assessment Criteria.
- **Next Steps:** Continued activity to support upcoming comms and engagement priorities.

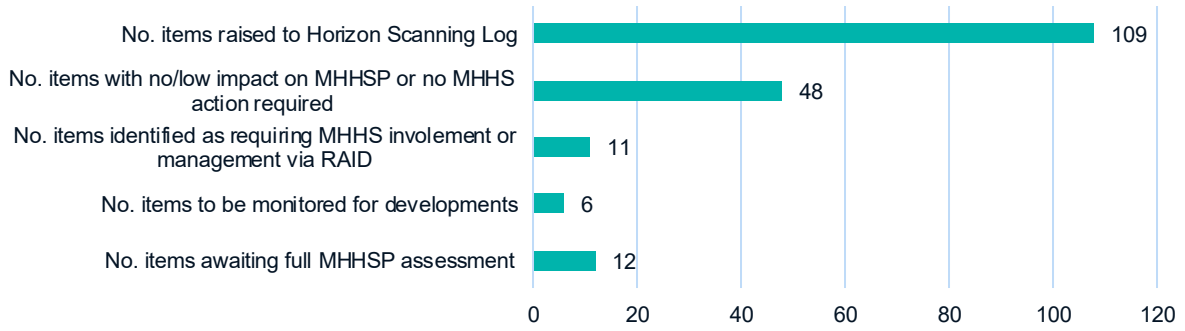
Targeted and Tailored Communications

- Published **Readiness Assessment 5/6** for consultation**.**
- The PPC supported comms and updates to the **Programme Planning documents (version 6.23)** on the Collaboration Base and Website.
- Closing of PPIRs on **Sandbox Testing and Proposal to Descope the Qualification Testing Framework (QTF) CSS Stub.** MHHS website has been updated with next steps for each of these PPIRs.
- Published PPIR on **Migration Licensed Distribution System Operator (LDSO) Information.**
- Published **Participant Cutover Plans** for all constituency groups as part of the M10/M11 Cutover Plan.
- Published **Q&A document** from the MHHS Open Day.
- **Next steps:** Continue to support Programme workstreams as and when required.

Industry horizon scanning: Summarise items monitored via the Cross-Code Advisory Group (CCAG) horizon scanning process

Horizon scanning metrics

The following graph summarises items being monitored via the Programme's horizon scanning process



More information can be found via the CCAG meeting papers

Direct link: MHHS-DEL387 CCAG Code Change Horizon Scanning Log v1.0

Industry code changes: **109** – REC: 61, BSC: 26, DCUSA: 14, SEC: 5, CUSC: 3

Wider industry changes: **5** – HH opt-out, DUoS SCR, code review, microbusiness definition, licence change

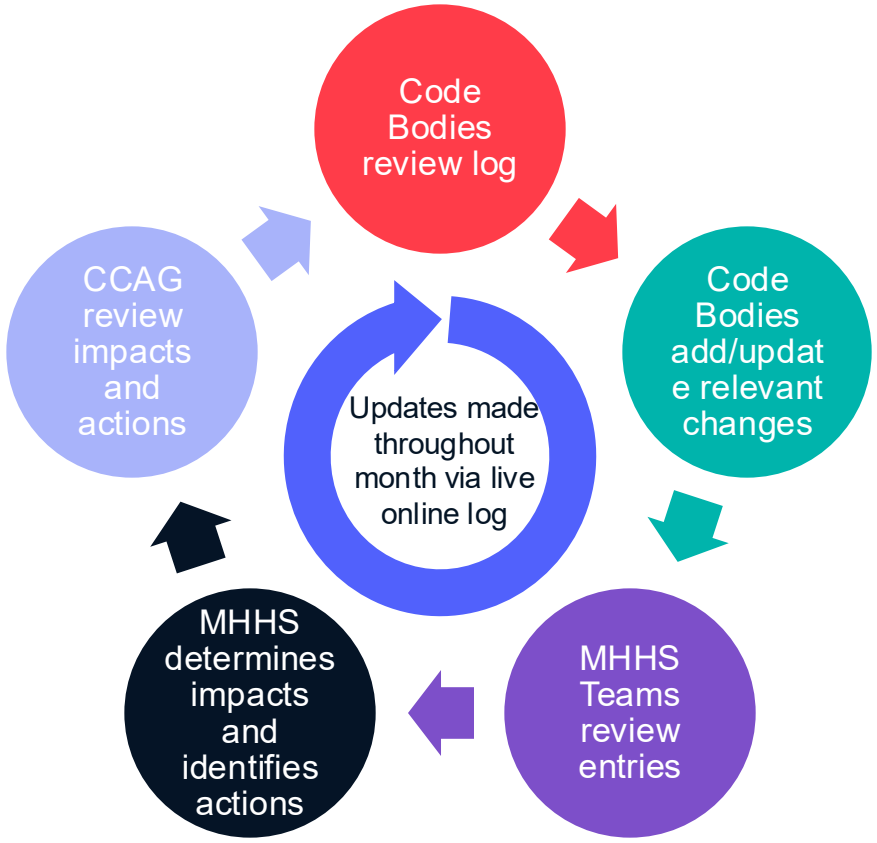
Criticality of horizon scanning items – High: **11**, Medium to High: **3**, Medium: **3**, Low/No impact: **48**

Top RAID linked items:

- **SEC MP162** (R0011, R0083, R0113, R0115, R0116, R051, R0182, R0191, D0076, D0077)
- **REC R0032** (D0068, D0069)
- **REC R0044** (D0055)

Horizon Scanning Process

The CCAG collaborate to populate the Horizon Scanning Log and the Programme undertakes impact assessment of each change. Where a change requires actions by the Programme beyond simple monitoring or initial definition, this is entered into the Programme RAID framework with an appropriate action plan and owner put in place.



IPA Monthly Assurance Dashboard

Reporting Period: April 2025

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities.

Assurance Activities in Progress / Completed during month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with MHHSP, review of the PPC bilateral reports, RAID log and monitoring of IPA actions.Engagement with the Programme on progress against recommendations set out within IPA M10 Checkpoint report.
- **Design Documentation (WP4) - Complete** - IPA will respond to any issues that require a design input through DAG or similar bodies if necessary.
- **Ad-hoc Assurance and Advice - Cyber Security Review (WP14) - In Progress**- Cyber Security review to assess Programme's processes and governance to assess the effectiveness of mitigating Cyber Security risks has been completed and actions are being tracked. Consequential Change assurance is progressing with IPA planning to review Readiness Assessments evidence on a sample basis.
- **Separation Plan Review (WP5)** - Agreed scope and timelines for latest IPA review of the controls outlined within the Separation Plan with the Programme. Initiated fieldwork with initial interviews with relevant Programme and Elexon stakeholders.

Stage-Based Assurance

- **M10 Checkpoint -** Final version of the IPA M10 Checkpoint report issued and published on Collaboration Base following presentation at the April 2025 PSG. IPA continue to monitor end-to-end Programme readiness for M10 through attendance at GLIG (M10 Agenda) and review of Monthly M10 reports. Continue to share key risks and recommendations with LDP/SRO and tracking mitigation actions through our action tracking process.
- **Test Assurance (WP9-11)** - Test assurance activities are performed in an embedded manner with observations and recommendations shared in real-time to support early action. IPA continue to monitor SIT Functional, SIT Migration, SIT NFT and SIT Operational. Attended GLIG (SIT Agenda), SITWG, SITAG and NFTWG. Completed two IPA reviews of Programme fortnightly testing reports in alignment with Ofgem directions.
- **Migration/ Transition (WP13)** - Ongoing tracking of Helix Service Management and Business Readiness plans, key risks and issues and the delivery of mitigating actions.
- **Assurance Period 9 (P9) - 3 March 2025 to 16 May 2025 - Mobilisation and fieldwork -** Fieldwork commenced from w/c 24 March 2025 and seven out of 15 bilaterals have already been completed. Outputs of P9 findings will be shared at relevant Advisory Groups. P9's focus is on:
  - **Test Assurance (WP9-11)** - Completion of Cycle 3 SIT Functional, SIT Migration, progress through SIT NFT and SIT Operational,
  - **Qualification (WP12)** - Progress through non-SIT LDSO Testing, readiness for non-SIT Supplier and Agent Qualification Testing,
  - **Migration (WP13)** - Readiness for Migration
  - **Consequential Change (WP14)** - Progress in completing Consequential Change impact assessments and delivery of required Consequential Changes.

Upcoming Assurance Activities

- **M10 Checkpoint -** Tracking of M10 Checkpoint Actions
- **Ofgem Reporting Directions** - Review of Programme reporting
- **WP5 Separation Plan Review** - Continue to execute fieldwork and produce Draft Report

Assurance Action Status

Overall, 326 actions are agreed with the Programme team or Participants to date.

- 294 are **completed**
- 2 are **expired**
- 30 are **in progress,** out of which :

19 are within their due date	**9** are overdue by <1 month	**2** are overdue by 1-3 months

Below are the actions opened and completed within the last period.

New actions opened	**22**
Actions completed	**15**

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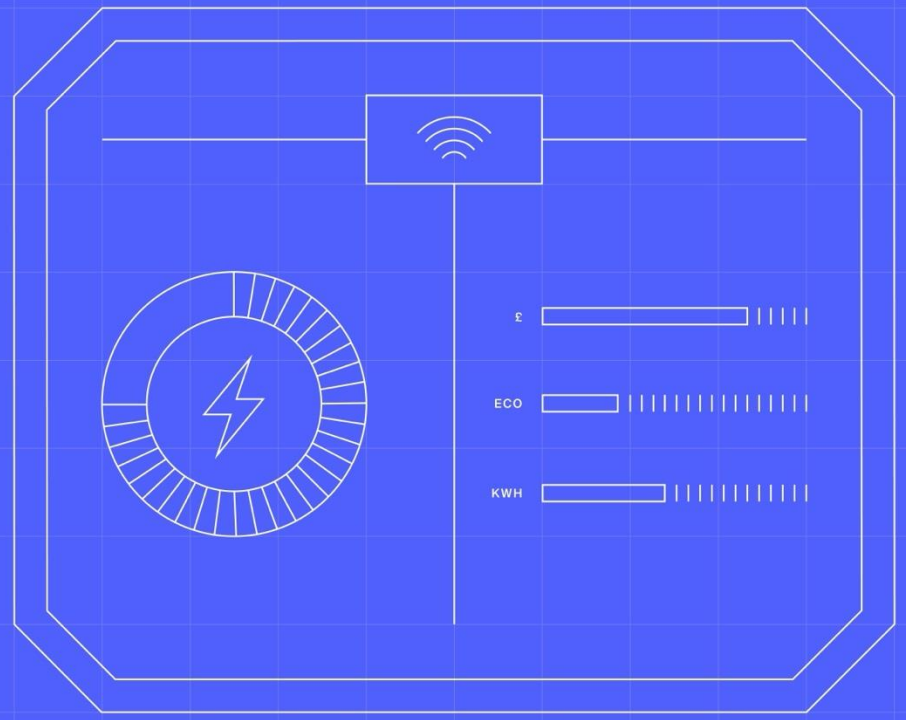
Summary and Next Steps

INFORMATION: Summarise actions and decisions. Look ahead to next meeting

Chair and Secretariat

5 mins



Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting: **04 June 2025 10:00 – 12:30 (in-person)**

Meeting dates	04 June 2025
Relevant milestones or activities	
Agenda items	• Testing Update • Programme Change Requests (CR061) • Ofgem Directions • Go-Live Readiness Update • SIT Exit Pathways to M10 Qualification
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you